

# Institutional Indicators Annual Data Report 2021-2022

August 16, 2022

**Department of Institutional Research** 

Umpqua Community College

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## i. Introduction

The mission of Umpqua Community College (UCC) is to transform lives and enrich communities. To clearly communicate mission fulfillment, UCC created a set of "institutional indicators" which are central to the College's institutional effectiveness model—an ongoing cycle of planning, resource allocation, plan implementation, and assessment of progress—to demonstrate the College's commitment to continual improvement and student success.

A 2011 report from the College Board revealed that people with postsecondary credentials, compared to people with no postsecondary education, are more likely to be employed, earn substantially more, experience greater independence, enjoy better health, focus more on family, and have increased engagement in community and political matters. Because of the life-changing power of a college education, UCC chose institutional indicators that focus primarily on student achievement – retention, early momentum toward a credential, transfer, student success in programs, completion, student satisfaction, and equitable outcomes.

In keeping with UCC's mission to enrich communities, the institutional indicators also measure outcomes for adult education, workforce training, and community education.

An analysis of the data and plans for improvement are included in the Mission Fulfillment and Institutional Effectiveness Annual Report, available on the UCC website's Institutional Effectiveness home page (<u>https://www.umpqua.edu/institutional-effectiveness</u>).

# *ii.* Institutional Indicators – Brief Descriptions

Note: SAS #1, SAS #2, and SAS #3 are the Student Attribute Sets, or population demographics categories, used for equitable outcomes analysis.

| Indicator   | Target  | Indicator Description   |
|---|---|---|
| <b>1A. Fall-to-fall Retention</b> . Percentage of PT and FT UCC degree and certificate-seeking students who are retained fall-fall.   | FT – 50%<br>PT – 45%  | The number of students who return from one fall term to the next, expressed as a percentage of the student count in the earlier of the two fall terms. Includes PT and FT but excludes those students who graduated.          |
| <b>1B. Fall-to-winter Retention</b> . Percentage of PT and FT UCC degree and certificate-seeking students who are retained fall-winter.   | FT – 85%<br>PT – 75%  | The number of students who return from one fall term to the immediately following winter term, expressed as a percentage of the student count in the fall term. Includes PT and FT but excludes those students who graduated. |
| <b>2. Early Momentum</b> . Percentage of first-time students who complete based on # of credits they complete within their first terms.   | 40%   | The rates at which first time students complete 18+ college level credits in their first year.  |
| <b>3A, 3B, 3C. 3- and 6-Year Completion Rates</b> . Percentage of entering degree- or certificate-<br>seeking students who complete a degree or certificate within 3 and 6 years.   | 3YR FT – 30%, PT – 15%<br>6YR FT – 45%, PT – 25%                    | The number of students who seek degrees or certificates and complete within 3 and 6 years, as determined by their Banner "program of study" declaration. 3A uses SAS #1. 3B uses SAS #2. 3C uses SAS #3.                      |
| <b>4A, 4B. Transfer Rates</b> . Percentage of students who transfer to another institution within one year of most recent UCC enrollment within the past 3 years.   | 4A FT – 25%, PT – 10%<br>4B FT – 40%, PT – 25%                      | Number of students who transfer to their next institution within one year of enrollment at UCC. 4A considers all transfer-degree-seeking students. 4B considers students who completed their transfer degree.                 |
| <b>5. Program Learning Outcomes</b> . Percentage of Program Learning Outcomes that are achieved at or above "proficient" levels.  | 80% of students achieve PLO<br>at proficient level                  | PLO assessments each year demonstrate that at least 80% of students have reached a "proficient" level of that program competency. Proficiency is determined by each program.  |
| <b>6. Universal Learning Outcomes</b> . Percentage of degree/certificate-seeking students who achieve Universal Learning Outcome competencies at a "proficient" level.  | 80% of students achieve ULO<br>at proficient level                  | ULO assessments demonstrate that at least 80% of degree/certificate-seeking students reach a "proficient" level of the ULO competency, as defined by a standardized ULO rubric. (Certificates 45 credits and higher)          |
| 7. Gatekeeper Course Success. Percentage of students who pass identified "gatekeeper" courses.  | 80%   | Passing rate for gatekeeper courses.  |
| <b>8. Equitable Outcomes</b> . Statistically significant equity gaps identified in Transfer, Graduation, Retention/Persistence, and course pass rates across identified demographic areas decrease annually.  | No significant achievement gaps                                     | Identified equity gaps will be measured as a lagging indicator for equitable outcomes of ongoing student success efforts.   |
| <b>9. Lifelong Learning</b> . Ability to meet community needs, measured by: <b>ABS</b> : Percentage of students with measurable academic gain. <b>CWT</b> : Results of annual CWT customer satisfaction survey. <b>SBDC</b> : Multiple metrics – see indicator. | ABS: 47%<br>CWT: >= 80% positive<br>SBDC: Multiple. See indicator   | Ability to meet community needs by indicators specific to areas of operation.   |
| <b>10. Campus/Community Engagement.</b> Community, students, and staff satisfaction ratings for any area of operation that received less than 70% "satisfied" responses demonstrates an increase in satisfaction rating in the next survey.                     | 80% or more of respondents<br>choose satisfied or very<br>satisfied | Satisfaction rate for UCC services with less than 70% satisfaction rate increases. (Data obtained from custom survey administered every year.)  |
| <b>11. Student Experience.</b> Percentage of UCC students who believe that their experience at UCC has contributed to their knowledge, skills, and personal development.  | 80% or more of respondents<br>choose satisfied or very<br>satisfied | Students who believe their experience at UCC contributed to their knowledge, skills, and personal development. (Data obtained from annual UCC Student Satisfaction Survey.)   |

# *iii.* Institutional Indicators – Sources

Note: SAS #1, SAS #2, and SAS #3 are the student attribute sets used to disaggregate data for equitable outcomes analysis.

| #  | Title                                  | Coordinator (Source)                                  |
|----|--|---|
| 1A | Fall-to-fall Retention                 | Department of Institutional Research                  |
| 1B | Fall-to-winter Retention               | Department of Institutional Research                  |
| 2  | Early Momentum                         | Department of Institutional Research                  |
| 3A | 3- and 6-Year Completion, SAS #1       | Department of Institutional Research                  |
| 3B | 3- and 6-Year Completion, SAS #2       | Department of Institutional Research                  |
| 3C | 3- and 6-Year Completion, SAS #3       | Department of Institutional Research                  |
| 4A | Transfer Rates – All Transfer Students | Department of Institutional Research                  |
| 4B | Transfer Rates – Graduates             | Department of Institutional Research                  |
| 5  | Program Learning Outcomes              | Assessment and Curricular Standards Committee         |
| 6  | Universal Learning Outcomes            | Assessment and Curricular Standards Committee         |
| 7  | Gatekeeper Course Success              | Department of Institutional Research                  |
| 8  | Equitable Outcomes                     | Department of Institutional Research                  |
|    | Lifelong Learning                      |   |
| 0  | Part A: CWT                            | Part A: Dean of Community Education and Partnerships  |
| 9  | Part B: ABS                            | Part B: Director of Adult Basic Skills                |
|    | Part C: SBDC                           | Part C: Director of Small Business Development Center |
| 10 | Campus/Community Engagement            | Director of Institutional Effectiveness               |
| 11 | Student Experience                     | Director of Institutional Effectiveness               |

# *iv.* <u>Student Attribute Sets</u>

Most of the indicators display data for the overall student population and for multiple disaggregated student populations. Because there are over 20 population categories, they have been collected into groups called Student Attribute Sets. To display data for each of these student populations, each indicator uses multiple charts, each displaying data for one of the attribute sets. The following table lists the populations categories of each student attribute set.

| SAS #1                   | SAS #2                          | SAS #3                           |
|--------------------------|---------------------------------|----------------------------------|
| All Students             | All Students                    | All Students                     |
| Female                   | African American                | First Generation College Student |
| Male                     | American Indian / Alaska Native | Age – Under 18 Years             |
| Gender Unknown           | Asian                           | Age 18-24 Years                  |
| Full-Time                | Hispanic                        | Age 25-39 Years                  |
| Part-Time                | Pacific Islander                | Age 40 Years and Older           |
| Veteran                  | White                           |                                  |
| Pell Recipient           | 2 or More Races                 |                                  |
| Accommodations Recipient | Race / Ethnicity Unknown        |                                  |

#### 2021-2022 Institutional Indicator Scorecard V.

The following scoreboard provides a graphic summary of mission fulfillment indicators for the 2021-2022 academic year.



below 70% of target

| #  | Indicator                 | Description  | Target   | 2021-2022 Reporting Year |
|----|---------------------------|--|----------|--------------------------|
| 1A | Fall-to-fall<br>Retention | Percentage of PT and FT UCC degree and certificate-<br>seeking students who are retained fall-fall                       | FT – 50% | FT - 49%                 |
|    | Retention                 |  | PT – 45% | PT – 50%                 |
| 1B | Fall-to-winter            | Percentage of PT and FT UCC degree and certificate-<br>seeking students who are retained fall-winter                     | FT – 85% | FT – 85%                 |
|    | Retention                 |  | PT – 75% | РТ – 79%                 |
| 2  | Early Momentum            | Percentage of first-time students who complete 18+ college level credits in their first year                             | 40%      | 41%                      |
| 3A | 3-Year Completion         | Percentage of entering degree- or certificate-seeking<br>students who complete a degree or certificate within 3<br>years | FT – 30% | FT – 29%                 |
|    |                           |  | PT – 15% | PT – 19%                 |
| 3B | 6-Year Completion         | Percentage of entering degree- or certificate-seeking students who complete a degree or certificate within 6 years       | FT – 45% | FT - 36%                 |
|    |                           |  | PT – 25% | PT – 8%                  |

| #  | Indicator                      | Description   | Target   | 2021-2022 Reporting Year                                    |
|----|--------------------------------|---|--|---|
| 4A | Transfer                       | Percentage of transfer-degree-seeking students who<br>transfer to another institution within one year of most<br>recent UCC enrollment  | FT – 25%   | FT – 55%  |
|    |                                |   | PT – 10%   | PT – 21%  |
| 4B | Transfer                       | Percentage of students who completed a transfer<br>degree and transferred to another institution within one<br>year of most recent UCC enrollment   | FT – 40%   | FT – 30%  |
|    |                                |   | PT – 25%   | PT – 3%   |
| 5  | Program Learning<br>Outcomes   | Percentage of degree/certificate-seeking students who<br>achieve Program Learning Outcomes at or above<br>"proficient" levels   | 80% of students achieve<br>PLO at proficient level | 87%   |
| 6  | Universal Learning<br>Outcomes | Percentage of degree/certificate-seeking students who achieve ULO competencies at a "proficient" level  | 80% of students achieve<br>ULO at proficient level | 81%   |
| 7  | Gatekeeper<br>Courses          | Percentage of students who pass identified "gatekeeper<br>courses". $Rate = P/T$<br>P = # of students who passed the gatekeeper courses.<br>T = Total enrollment in all gatekeeper courses. | 80%  | 73%   |
| 8  | Equitable<br>Outcomes          | Statistically significant equity gaps identified in Transfer,<br>Graduation, Retention, and course pass rates across<br>identified demographic areas decrease annually.                     | No significant achievement gaps                    | 4 significant gaps<br>were identified.<br>See Section 8.1.2 |

| #  | Indicator               | Description   | Target  | 2021-2022 Reporting Year   |
|----|-------------------------|---|---|----------------------------|
|    |                         | Ability to meet community needs, measured by: <b>ABS</b> :<br>Percentage of students with measurable academic gain.                             | ABS – 47%   | ABS 44%                    |
| 9  | Lifelong Learning       | <b>CWT</b> : Results of annual CWT customer satisfaction survey. <b>SBDC</b> : Meet or exceed target for multiple metrics.                      | CWT – 80%   | CWT 83%                    |
|    |                         |   | SBDC – Multiple. See<br>indicator.                        | SBDC 100%                  |
|    | Campus and              | Community, student, and employee satisfaction ratings<br>for any area of operation that received less than 70%                                  | At least 70% at the satisfied-very satisfied              | Comm. <sup>1</sup>         |
| 10 | Community<br>Engagement | "satisfied" responses demonstrates an increase in satisfaction rating in the next survey.   | levels  | Stud. <sup>2</sup> – 86%   |
|    |                         |   |   | Empl. <sup>3</sup> – 70% — |
| 11 | Student<br>Experience   | Percentage of UCC students who believe that their<br>experience at UCC has contributed to their knowledge,<br>skills, and personal development. | At least 80% at the<br>satisfied-very satisfied<br>levels | 81%4                       |

Notes:

1. The community was surveyed in the 2020-2021 academic year, as per the three-year survey cycle for this indicator.

- The 2022 UCC Annual Student Survey was chosen to represent student perception of satisfaction with campus engagement. Question 16.7, Overall Satisfaction with Engagement Activities, of the survey asked students to rate satisfaction levels, on a 4-point Likert scale where 1 was low and 4 high, for the categories of (a) Student activities and events on campus, (b) UCC Clubs, (c) Associated Students of UCC/Student Government, and (d) Student Resources. Students indicated an overall satisfaction rating (using the weighted averages) of 3.45 out of 4 for all categories (86.25%).
- 3. The employee survey was replaced by a focused feedback loop. Human Resources, Communications and Marketing, Information Technology, and Business Services will form a group to record updates for each department for the college community which will be available in September 2022, when faculty return to campus. Each support area will follow up with a feedback session that is focused on problem solving and will help inform departmental goals for the year. This shift in data collection and analysis focus should be more comprehensive, positively impact the internal environment, and allow areas to better serve students.

4. The 2022 UCC Annual Student Survey was chosen to represent perception of student experience. Question 6, Overall Satisfaction with Program and Course Preparation for Educational Goals, of the survey asked students to rate satisfaction levels, on a 4-point Likert scale where 1 was a low rating and 4 high, on how well their experience at UCC prepared them for their future. Overall, students indicated they were satisfied with how UCC programs and courses prepared them for (a) work in their current job, (b) transfer to a four-year college, (c) their educational path, and (d) work in the field (the skills required to work on the job for their chosen program); indicating an average overall satisfaction rating (using the weighted averages) of 3.25 out of 4 for all categories (81.25%).

# 1 <u>Retention</u>

### 1.1 Indicator 1 Part A. Fall-to-Fall Retention.

### 1.1.1 Description

Indicator 1, Part A shows fall-to-fall retention rate data disaggregated by the categories of the three student attribute sets. The students described by this data met the following requirements during the indicator timeframe:

- 1. They were degree- or certificate-seeking.
- 2. They were not enrolled in high school.
- 3. They had a course load of at least 1 credit during each measured fall term.
- 4. They attended UCC during two consecutive fall terms within the indicator timeframe.
- 5. They did not graduate during the academic year containing the first of the two consecutive fall terms.

### 1.1.2 Averages

Each chart begins with the average rates, over the entire 5-year indicator timeframe, for each category of its student attribute set. Special formatting applied to the highest and lowest values distinguish them from the other values.

### 1.1.3 Trends

This section shows the five-year trend for each category of the student attribute set. The displayed values for the 5-year trends are "Decreasing", "Steady", and "Increasing", based on the slope of the best-fit line through each of the category's five individual values.

### 1.1.4 Yearly Rates

This section displays five separate column charts, one for each year in the indicator timeframe. Each column chart displays one column for each SAS category having data. The height of the column represents the percentage of students within that category who were retained from one fall to the next. Each column is labelled with its numeric percentage value and a key index to its category name. The key is located directly below the column charts.

The dark green area behind the individual columns represents the aggregate fall-to-fall retention rate for the displayed year for all student types in all student attribute sets.

### 1.1.5 Yearly Counts

The final section of each chart shows the count of students in each of the SAS categories. For example, a Pell student count of 500 for fall 2014 means that there were 500 Pell students in fall 2014. If the Pell percentage column in the column chart indicates 50%, then 50%, or 250, of the fall 2014 Pell students also attended during fall 2015 (regardless of their Pell status in 2015).

A count of "-1" indicates that the student count for the category fell below the minimum allowed by the Family Educational Rights and Privacy Act (FERPA) and has been suppressed.

UCC Institutional Indicators 1-1 | Page

### Indicator 1 Part A. Fall-to-Fall Retention. Student Attribute Set #1

Degree- or certificate-seeking UCC students enrolled in at least 1 credit of undergraduate-level course load during consecutive fall terms.

| i ive i                        | Year Avera  | ges   |                                     |                      |   |                         |                   |                   |   |
|--------------------------------|---|---|-------------------------------------|----------------------|---|-------------------------|-------------------|-------------------|---|
| 49                             | 9%  | 50%   | 49%                                 | <u>44%</u>           | <u>53%</u>  | 46%                     | <u>44%</u>        | 50%               | 46%   |
| All St                         | udents  | A. Female                                   | B. Male                             | C. Gender Unknown    | D. Full-Time  | F. Veterans             | G. Pell           | H. Accommodations |   |
| Five-\                         | Year Trend  | S   |                                     |                      |   |                         |                   |                   |   |
| Decre                          | easing  | Steady                                      | Decreasing                          | Increasing           | Decreasing  | Steady                  | Decreasing        | Decreasing        | Steady  |
| All St                         | udents  | A. Female                                   | B. Male                             | C. Gender Unknown    | D. Full-Time  | E. Part-Time            | F. Veterans       | G. Pell           | H. Accommodations   |
| 0%                             | A. 54%       D. 55%       Find the second se | F. 47%<br>G. 54%<br>all 2017<br>□ A. Female | A B C 40% Fall 2017 to F<br>B. Male |                      | B. 47% C. 50% F. 42% Fall 2018 to Fall 2018 to Fall 2017 □ D. Full-Time | 9. Fa<br>□ E. Part-Time | C. D. F. Veterans | Fall 202          | D. 49% F. 6. 49% H. 51%<br>50% 40% 9% 51%<br>0 to Fall 2021<br>commodations |
|                                | Note: Values bloc   | ked by FERPA d                              | isplay as "-1")                     |                      |   |                         |                   |                   |   |
|                                | Note: Values bloc<br>All Students   | ked by FERPA d<br>A. Femal                  |                                     | C. Gender<br>Unknown | I) Full-lime  | E. Part-Time            | F. Veterans       | G. Pell           | H.<br>Accommodation   |
| ounts (I                       |   |   |                                     |                      | I) Full-lime  | E. Part-Time            | F. Veterans       | G. Pell<br>791    |   |
| ounts (I                       | All Students  | A. Femal                                    | e B. Male                           | Unknown              | D. Full-Time  |                         |                   |                   | Accommodatio  |
| Ounts (I<br>II 2016<br>II 2017 | All Students<br>1748  | A. Femal<br>967                             | e B. Male                           | Unknown<br>-1        | D. Full-Time<br>709   | 1039                    | 92                | 791               | Accommodatio  |
|                                | All Students<br>1748<br>1892  | A. Femal<br>967<br>1038                     | e B. Male<br>779<br>829             | Unknown<br>-1<br>25  | D. Full-Time<br>709<br>712  | 1039<br>1180            | 92<br>83          | 791<br>742        | Accommodation<br>83<br>74   |

### Indicator 1 Part A. Fall-to-Fall Retention. Student Attribute Set #2

Degree- or certificate-seeking UCC students enrolled in at least 1 credit of undergraduate-level course load during consecutive fall terms.

|                                     | Year Avera      |                    |  |   |  |                       |                                |  |                    |  |
|-------------------------------------|-----------------|--------------------|--|---|--|-----------------------|--------------------------------|--|--------------------|--|
| 49                                  | 9%              | 33%                | 41%  | 63%   | 51%                                    | 45%                   | 50%                            | 48%  | 45%                |  |
| All St                              |                 |                    | m Ind./AK Native   | C. Asian  | D. Hispanic                            | E. Pacific Islander   | F. White                       | G. 2 or More Races                             | H. Race/Ethn. Unk. |  |
| Five-                               | Year Trend      | S                  |  |   |  |                       |                                |  |                    |  |
| Decre                               | easing De       | creasing D         | ecreasing  | Steady  | Increasing                             | Increasing            | Decreasing                     | Steady   | Decreasing         |  |
| All St                              | tudents A. Afr  | ican American B. A | m Ind./AK Native   | C. Asian  | D. Hispanic                            | E. Pacific Islander   | F. White                       | G. 2 or More Races                             | H. Race/Ethn. Unk. |  |
|                                     | Fall 2016 to Fa | ill 2017           | Image: Second condition         Image: Second condition <th image:="" second<="" th=""><th>48%         29%           18         F</th><th>all 2018 to Fall 2019</th><th>Fall 20<br/>E. Pacific Islander</th><th>45% 49% 48% 48% 48% 48% 48% 48% 48% 48% 48% 48</th><th></th><th></th></th> | <th>48%         29%           18         F</th> <th>all 2018 to Fall 2019</th> <th>Fall 20<br/>E. Pacific Islander</th> <th>45% 49% 48% 48% 48% 48% 48% 48% 48% 48% 48% 48</th> <th></th> <th></th> | 48%         29%           18         F | all 2018 to Fall 2019 | Fall 20<br>E. Pacific Islander | 45% 49% 48% 48% 48% 48% 48% 48% 48% 48% 48% 48 |                    |  |
| 5-11-2046                           |                 |                    | Native   |   | · ·                                    |                       |                                |  |                    |  |
| Fall 2016                           | 1748            | 32                 | 37 40  | 18  | 33                                     | 9                     | 1438                           | 106  | 73<br>92           |  |
| Fall 2017                           |                 | - ≺h               | 40   | 27  | 34                                     | 9                     | 1548                           | 106  | 92                 |  |
| Fall 2017                           |                 |                    | 12   | 25  | 40                                     | 9                     | 1260                           | 100  | 72                 |  |
| Fall 2017<br>Fall 2018<br>Fall 2019 | 1576            | 28                 | 42   | 25<br>24  | 40                                     | 8                     | 1260<br>1253                   | 100<br>96                                      | 73<br>79           |  |

### Indicator 1 Part A. Fall-to-Fall Retention. Student Attribute Set #3

Degree- or certificate-seeking UCC students enrolled in at least 1 credit of undergraduate-level course load during consecutive fall terms.

| -           | ear Averages                                   | students enrolled in at lea |                  |                            |                  |                  |                            |               |  |
|-------------|--|-----------------------------|------------------|----------------------------|------------------|------------------|----------------------------|---------------|--|
| 49%         | % 51%  | 43%                         | 48%              | 51%                        | 47%              |                  |                            |               |  |
| All Stud    | ents A. First Generati                         | on B. Age 0-17              | C. Age 18-24     | D. Age 25-39               | E. Age 40 Plus   |                  |                            |               |  |
| Five-Ye     | ear Trends                                     |                             |                  |                            |                  |                  |                            |               |  |
| Decrea      | sing Decreasing                                | g Increasing                | Decreasing       | Steady                     | Steady           |                  |                            |               |  |
| All Stud    | ents A. First Generati                         | on B. Age 0-17              | C. Age 18-24     | D. Age 25-39               | E. Age 40 Plus   |                  |                            |               |  |
| 50% -       | E. 53%<br>D. 55%<br>C. 52%<br>B. 41%<br>A. 52% | C. 50%<br>B. 29%<br>A. 55%  | E. 46%<br>D. 53% | C. 46%<br>B. 35%<br>A. 51% | E. 37%<br>D. 48% | B. 50%<br>A. 46% | E. 54%<br>D. 49%<br>C. 44% |               | E. 47%<br>D. 53%<br>C. 47%<br>B. 60%<br>A. 50% |
|             | Fall 2016 to Fall 2017                         | Fall 2017 to                |                  | Fall 2018 to               |                  |                  | 9 to Fall 2020             |               | Fall 2020 to Fall 2021                         |
| Counts (Not | All Students te: Values blocked by FERPA d     | A. First Generation         | B. Age 0-1       | 7 <b>C</b>                 | . Age 18-24      | D. Age 2         | 25-39                      | 🗖 E. Age 40 F | lus  |
|             | All Students                                   | A. First Generation         |                  | ge 0-17                    | C. Age 18-24     |                  | D. Age 2                   |               | E. Age 40 Plus                                 |
| all 2016    | 1748   | 287                         |                  | 22                         | 833              |                  | 618                        | 3             | 275  |

| Fall 2016 | 1748 | 287 | 22 | 833 | 618 | 275 |
|-----------|------|-----|----|-----|-----|-----|
| Fall 2017 | 1892 | 309 | 17 | 869 | 668 | 338 |
| Fall 2018 | 1576 | 229 | 17 | 814 | 540 | 205 |
| Fall 2019 | 1552 | 235 | 12 | 773 | 556 | 211 |
| Fall 2020 | 1516 | 241 | 15 | 670 | 576 | 255 |
|           |      | '   |    | ^   |     |     |

### 1.2 Indicator 1 Part B. Fall-to-Winter Retention.

### 1.2.1 Description

Indicator 1, Part B shows fall-to-winter retention rate data disaggregated by the categories of the three student attribute sets. The students described by this data met the following requirements during the indicator timeframe.

- 1. They were degree- or certificate-seeking.
- 2. They were not enrolled in high school.
- 3. They had a course load of at least 1 credit during each measured term.
- 4. They attended UCC in consecutive fall and winter terms within at least one of the academic years in the indicator timeframe.

#### 1.2.2 Averages

Each chart begins with the average rates, over the entire 5-year indicator timeframe, for each category of its student attribute set. Special formatting applied to the highest and lowest values distinguish them from the other values.

### 1.2.3 Trends

This section shows the five-year trend for each category of the student attribute set. The displayed values for the 5-year trends are "Decreasing", "Steady", and "Increasing", based on the slope of the best-fit line through each of the category's five individual values.

### 1.2.4 Yearly Rates

This section displays five separate column charts, one for each year in the indicator timeframe. Each column chart displays one column for each student attribute set (SAS) category having data. The height of the column represents the percentage of students within that category who were retained from fall to winter term. Each column is labelled with its numeric percentage value and a key index to its category name. The key is located directly below the column charts.

The dark green shaded area behind the individual columns represents the aggregated fall-to-winter retention rate for the displayed year for all student types in all student attribute sets.

Color serves only to provide contrast between the individual columns and the dark green background column.

### 1.2.5 Yearly Counts

The final section of each chart shows the count of students in each of the SAS categories. For example, a Pell student count of 500 for fall 2014 means that there were 500 Pell students in fall 2014. If the Pell percentage column in the column chart indicates 50%, then 50%, or 250, of the fall 2014 Pell students also attended during winter 2015 (regardless of their Pell status in the winter term).

A count of "-1" indicates that the student count for the category fell below the minimum allowed by the Family Educational Rights and Privacy Act (FERPA) and has been suppressed.

### Indicator 1 Part B. Fall-to-Winter Retention. (SAS #1)

Degree- or certificate-seeking UCC students enrolled in at least 1 credit of undergraduate-level course load during consecutive fall and winter terms.

| Five-Ye    | ar Average                           | es .             |          |                  |                  |        |                    |                  |           |           |                  |        |        |         |        |        |              |       |        |        |        |        |      |       |        |        |                  |         |        |        |
|------------|--------------------------------------|------------------|----------|------------------|------------------|--------|--------------------|------------------|-----------|-----------|------------------|--------|--------|---------|--------|--------|--------------|-------|--------|--------|--------|--------|------|-------|--------|--------|------------------|---------|--------|--------|
| 81%        | 6 81                                 | ۱%               | 8        | 80%              |                  |        | 76%                |                  | <u>87</u> | <u>1%</u> |                  |        | -      | 76%     | 6      |        |              | 82    | 2%     | 1      |        |        | 82   | %     | )      |        |                  | 8       | 3%     | 6      |
| All Studer | nts A. Fe                            | emale            | В        | . Male           |                  | C. Ge  | nder Unknown       |                  | D. Ful    | l-Tim     | ne               |        | E.     | Part-T  | īme    |        |              | F. Ve | terar  | IS     |        |        | G. P | ell   |        |        | Н. А             | ccor    | nmoc   | datio  |
| ive-Ye     | ar Trends                            |                  |          |                  |                  |        |                    |                  |           |           |                  |        |        |         |        |        |              |       |        |        |        |        |      |       |        |        |                  |         |        |        |
| Stead      | ly Ste                               | ady              | St       | eady             |                  | In     | creasing           | D                | ecre      | easi      | ng               |        | S      | Stead   | dy     |        |              | Ste   | ady    | /      |        | De     | cre  | asi   | ing    |        | lı               | ncr     | eas    | ing    |
| All Studer | nts A. Fe                            | emale            | В        | . Male           |                  | C. Ge  | nder Unknown       |                  | D. Ful    | l-Tim     | ne               |        | E.     | Part-T  | īme    |        | I            | F. Ve | terar  | IS     |        |        | G. P | ell   |        |        | Н. А             | ccor    | nmoc   | datio  |
| 0% - A.83% | F. 78%<br>E. 77%<br>D. 89%<br>B. 80% | H. 78%<br>G. 85% | A.83%    | C. 68%<br>B. 80% | E. 77%<br>D. 89% | F. 88% | G 85%              | B. 80%<br>A. 80% | C. 78%    | D. 87%    | F. 83%<br>E. 74% | G. 82% | H. 81% |         | A.79%  | B. 79% | C. 78%       | D 86% | F. 80% | G. 81% | H. 86% |        |      | Δ 81% | B. 82% | C. 79% | E. /9%<br>D. 85% | F. 78%  | G. 79% | H. 91% |
| 0%         | Fall 2016 to Winter                  |                  |          | all 2017         |                  |        |                    |                  | 2018      |           |                  |        |        |         |        |        | 2019 1       |       |        |        |        |        |      |       |        |        | to W             |         |        |        |
|            |                                      | A. Female        |          | Male             |                  |        | der Unknown        |                  | D. Fi     |           |                  |        |        | Part-Ti |        |        | <b>F</b> . V |       |        | 1 20-  |        | . Pell |      |       |        |        | mmo              |         |        |        |
|            |                                      |                  |          |                  |                  |        |                    |                  |           |           |                  |        |        |         |        |        |              |       |        |        |        |        |      |       |        |        |                  |         |        |        |
| Counts (No | te: Values blocked by                | y FERPA displ    | ayas"-1' | ")               |                  |        | C. Canada          |                  | 1         |           |                  |        |        |         |        |        |              |       |        |        |        |        |      |       |        |        |                  |         |        |        |
|            | All Students                         | A. Fen           | nale     | B                | . Male           |        | C. Gende<br>Unknow |                  | 0         | D. Ful    | ll-Tin           | ne     |        | E. Pa   | rt-Tin | ne     |              | F. V  | eter   | ans    |        |        | G. P | ell   |        |        | Acco             | H<br>mm |        | ions   |
| Fall 2016  | 2069                                 | 116              | 7        |                  | 900              |        | -1                 |                  |           | 8         | 850              |        |        | 1       | 219    |        |              |       | 107    |        |        |        | 92   | 1     |        |        |                  | 94      | 4      |        |
| Fall 2017  | 2140                                 | 119              | 9        |                  | 916              |        | 25                 |                  |           | 8         | 353              |        |        | 1       | 287    |        |              |       | 100    |        |        |        | 87   | 8     |        |        |                  | 9       | 1      |        |
| Fall 2018  | 1954                                 | 108              | 7        |                  | 793              |        | 74                 |                  |           | 8         | 371              |        |        | 1       | .083   |        |              |       | 87     |        |        |        | 91   | 4     |        |        |                  | 10      | 0      |        |
| Fall 2019  | 1903                                 | 101              | 8        |                  | 783              |        | 102                |                  |           | 7         | 780              |        |        | 1       | 123    |        |              |       | 76     |        |        |        | 79   | 2     |        |        |                  | 9       | 5      |        |
| E-11 2020  | 4057                                 |                  |          |                  | 74.0             |        |                    |                  |           | ~         |                  |        |        |         | 4 = 0  |        |              |       | ~ -    |        |        |        | ~ 7  | ~     |        |        |                  | ~       | -      |        |

678

1179

67

670

65

Source: Umpqua Community College Department of Institutional Research

1041

719

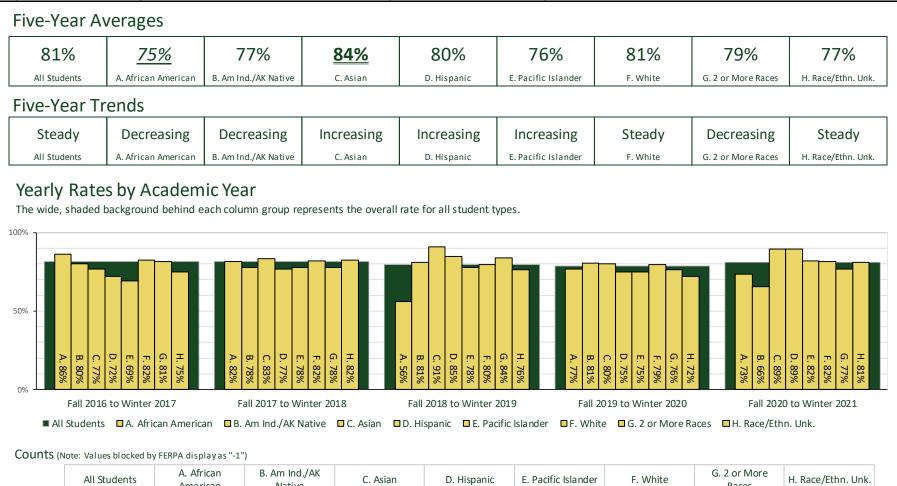
97

1857

Fall 2020

### Indicator 1 Part B. Fall-to-Winter Retention. (SAS #2)

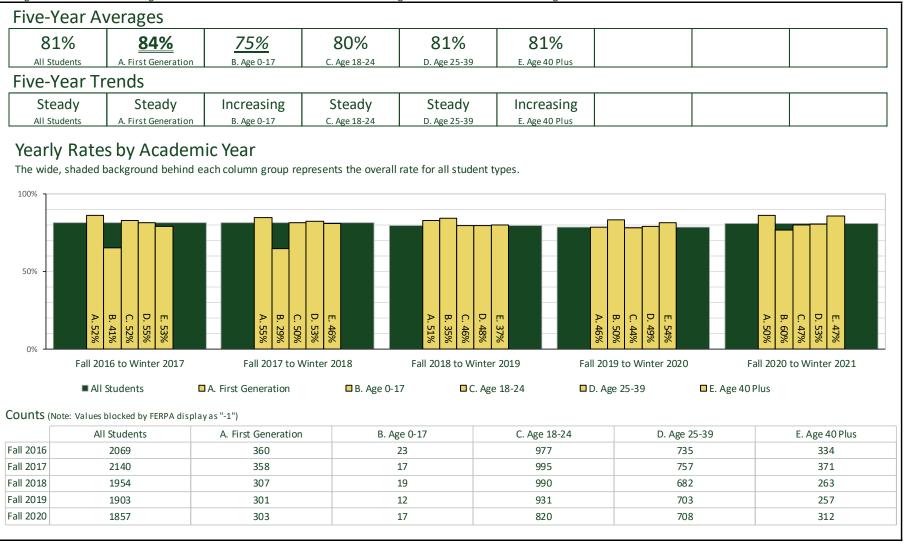
Degree- or certificate-seeking UCC students enrolled in at least 1 credit of undergraduate-level course load during consecutive fall and winter terms.



|           | All Students | American | Native | C. Asian | D. Hispanic | E. Pacific Islander | F. White | Races | H. Race/Ethn. Unk. |
|-----------|--------------|----------|--------|----------|-------------|---------------------|----------|-------|--------------------|
| Fall 2016 | 2069         | 36       | 40     | 26       | 36          | 13                  | 1707     | 124   | 87                 |
| Fall 2017 | 2140         | 38       | 45     | 30       | 39          | 9                   | 1758     | 125   | 96                 |
| Fall 2018 | 1954         | 32       | 53     | 33       | 46          | 9                   | 1570     | 122   | 89                 |
| Fall 2019 | 1903         | 26       | 52     | 30       | 40          | 8                   | 1535     | 119   | 93                 |
| Fall 2020 | 1857         | 30       | 32     | 38       | 28          | 11                  | 1506     | 95    | 117                |

### Indicator 1 Part B. Fall-to-Winter Retention. (SAS #3)

Degree- or certificate-seeking UCC students enrolled in at least 1 credit of undergraduate-level course load during consecutive fall and winter terms.



# 2 Early Momentum

### 2.1 Notes

Because enrollment intensity is the primary factor affecting early momentum, the College is considering removing full-time students from this indicator's population. With this change, the data will be more reflective of each demographic's early momentum rather than the percentage of full-time students within the demographic.

### 2.1.1 Description

Indicator 2 shows the rate at which first-time degree- and certificate-seeking students <u>complete</u> 18+ credits of college-level coursework within their first year of attendance, disaggregated by the categories of the three student attribute sets. In general, college-level courses are credit-bearing courses with course numbers of 100 or greater. The indicator presents this data for students defined by the following characteristics:

- 1. The student is degree- or certificate-seeking.
- 2. The student is new to UCC (student type is new or transfer, not continuing, or returning).
- 3. The student is not an Adult High School, Community Education, or dual credit high school student.
- 4. The student must have entered UCC during summer or fall term.
- 5. The student carried a course load of at least 1 credit during the measured academic year.

### 2.1.2 Averages

Each chart begins with the average rates over the entire 5-year indicator timeframe for each category of its student attribute set. Special formatting applied to the highest and lowest values distinguish them from the other values.

### 2.1.3 Trends

This section shows the trends, over 5 years, for each category of the student attribute set. The displayed values for the 5-year trends are "Decreasing", "Steady", and "Increasing", based upon the slope of the best-fit line through each of the category's five individual values.

### 2.1.4 Yearly Rates

This section displays five separate column charts, one for each year in the indicator timeframe. Each column chart displays one column for each SAS category having data. The height of the column represents the percentage of students within that category who fulfilled the indicator requirement. Each column is labelled with its numeric percentage value and a key index to its category name. The key is located directly below the column charts.

The dark shaded area behind the individual columns represents the aggregate rate for all student groups for the displayed year.

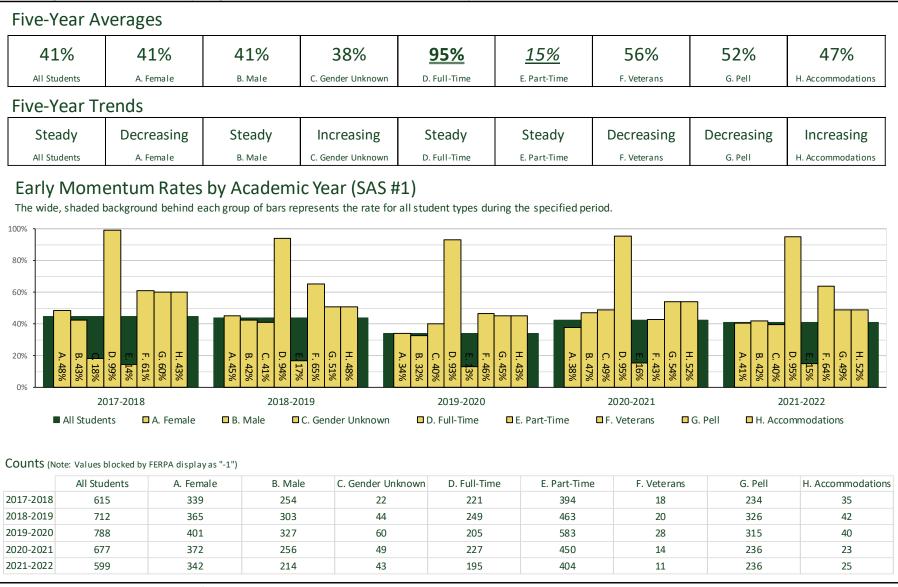
### 2.1.5 Yearly Counts

The final section of each chart shows the count of students in each of the SAS categories. For example, a Pell student count of 500 for 2014-2015 means that there were 500 Pell students meeting the characteristics outlined at the top of this page during that year. If the Pell percentage column in the column chart indicates 50%, then 50%, or 250, of those 500 Pell students completed at least 18 credits within their first year at UCC.

A count of "-1" indicates that the student count for the category fell below the minimum allowed by the Family Educational Rights and Privacy Act (FERPA) and has been suppressed.

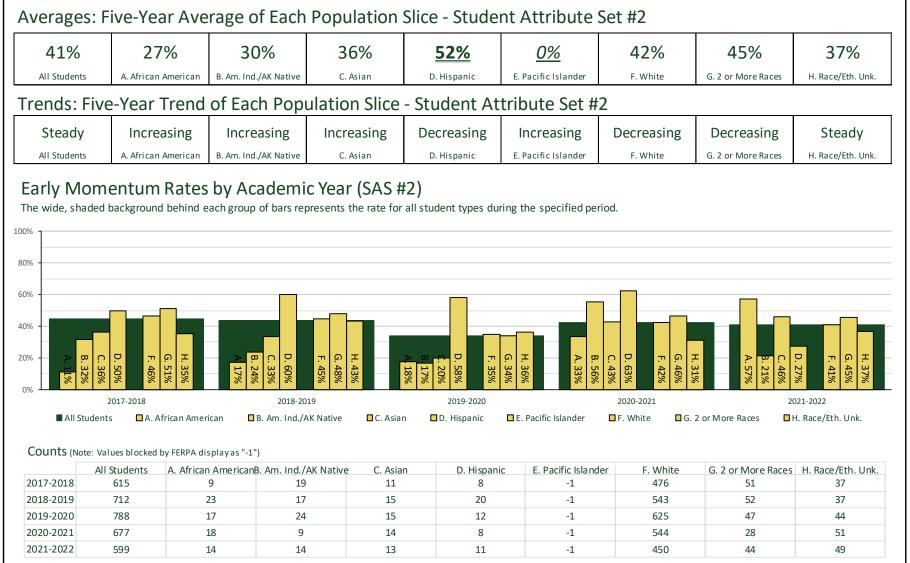
### Indicator 2. Early Momentum for First-Time Students (SAS #1)

Percentage of first-time students completing 18 or more credits of coursework within their first year.



### Indicator 2. Early Momentum for First-Time Students (SAS #2)

Percentage of first-time students completing 18 or more credits of coursework within their first year.



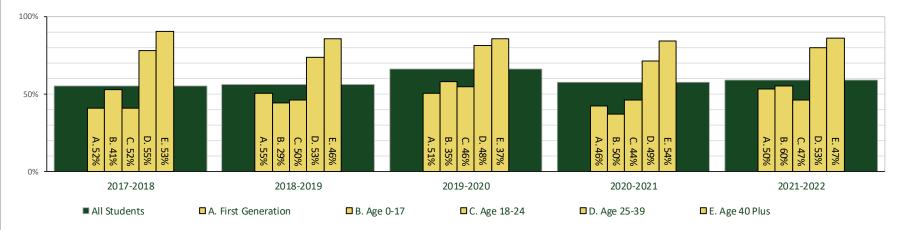
### Indicator 2. Early Momentum for First-Time Students (SAS #3)

Percentage of first-time students completing 18 or more credits of coursework within their first year.

| Five-Year Av | verages             |             |              |              |                |  |
|--------------|---------------------|-------------|--------------|--------------|----------------|--|
| 59%          | 48%                 | 50%         | 47%          | 77%          | 86%            |  |
| All Students | A. First Generation | B. Age 0-17 | C. Age 18-24 | D. Age 25-39 | E. Age 40 Plus |  |
| Five-Year Tr | rends               |             |              |              |                |  |
| Steady       | Increasing          | Steady      | Increasing   | Steady       | Steady         |  |
| All Students | A. First Generation | B. Age 0-17 | C. Age 18-24 | D. Age 25-39 | E. Age 40 Plus |  |

### Early Momentum Rates by Academic Year (SAS #3)

The wide, shaded background behind each column group represents the overall rate for all student types.



#### Counts (Note: Values blocked by FERPA display as "-1")

|      | All Students | A. First Generation | B. Age 0-17 | C. Age 18-24 | D. Age 25-39 | E. Age 40 Plus |
|------|--------------|---------------------|-------------|--------------|--------------|----------------|
| 2017 | 615          | 88                  | 17          | 397          | 119          | 82             |
| 2018 | 712          | 105                 | 18          | 466          | 145          | 83             |
| 2019 | 788          | 129                 | 12          | 460          | 225          | 91             |
| 2020 | 677          | 120                 | 16          | 392          | 186          | 83             |
| 2021 | 599          | 84                  | 9           | 381          | 144          | 65             |

# 3 Three- and Six-Year Completion Rates

### 3.1 Notes

This indicator uses three parts to display its data. Each part displays three- and six-year completion rates for a different student attribute set. Part A displays data for student attribute set #1. Part B displays data for student attribute set #2. Part C displays data for student attribute set #3.

### 3.1.1 Description

Indicator 3 shows three-year and six-year completion rate data, disaggregated by the categories of the three student attribute sets. For each student attribute set, there are two separate charts, one for the three-year rates and one for the six-year rates. The indicator presents this data for students defined by the following characteristics:

- 1. The student is degree- or certificate-seeking.
- 2. The student is a college student, not a high school student.
- 3. The student is new to UCC. This includes transfer, former dual-credit, and first time in college students.
- 4. The student carried a course load of at least 1 credit during each measured term.
- 5. The awarded degree matches the student's declared program of study.

So that each chart can display the most-recent data, the range of years displayed in the three-year charts is different from the range in the six-year charts.

### 3.1.2 Averages

All charts begin with a section displaying the average rates for each category in the student attribute set over the entire 5-year indicator timeframe. Special formatting applied to the highest and lowest values distinguish them from the other values.

### 3.1.3 Trends

This section shows the trends, over 5 years, for each category of the student attribute set. The displayed values for the 5-year trends are "Decreasing", "Steady", and "Increasing", based upon the slope of the best-fit line through each of the category's five individual values.

### 3.1.4 Yearly Rates

This section displays a separate column chart for each year in the indicator timeframe. Each chart displays one column for each SAS category having data. The height of the column represents the percentage of students within that category who completed their program of study within the specified time. Each column is labelled with the numeric percentage value and a key index to its category name. The key is located directly below the column charts.

The dark shaded area behind the individual columns represents the aggregate fall-to-winter retention rate for the displayed year.

Two years are common to the three- and six-year indicators and show data for the same unique students. These two years are identified in each chart by a grey rectangle.

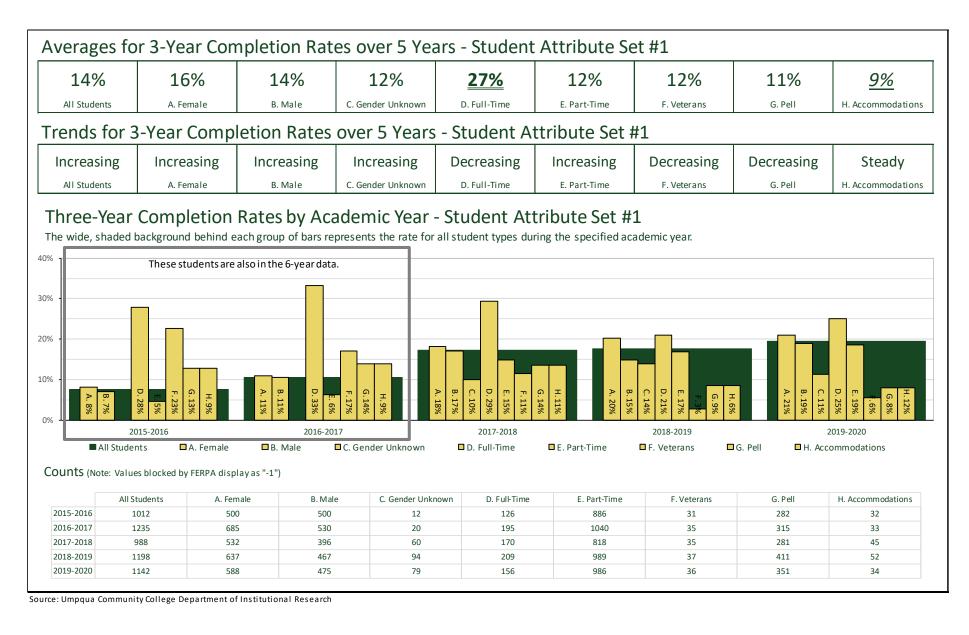
UCC Institutional Indicators **3-1** | Page

#### 3.1.5 Yearly Counts

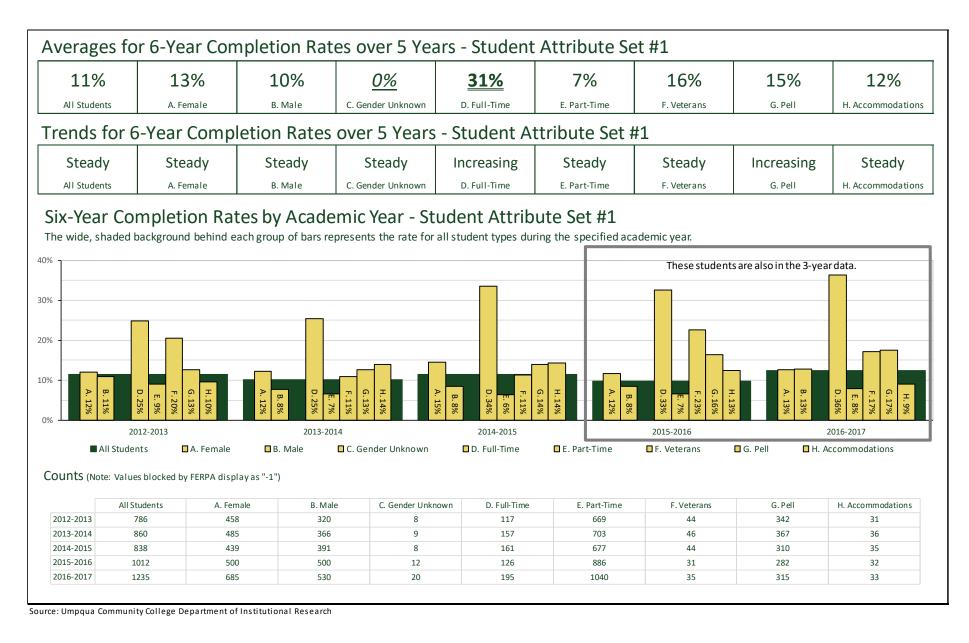
This section shows the count of students in each of the SAS categories. For example, a Pell student count of 500 for 2012-13 means there were 500 Pell students during that academic year. If the Pell percentage column in the column chart indicates 50%, then 50%, or 250, of those Pell students who started in 2012-13 completed within the specified timeframe (regardless of their Pell status when they completed).

If a student count falls below the minimum allowed by FERPA, it will be displayed as "-1".

### 3.2 Indicator 3 Part A. Student Attribute Set #1, Three-Year Completion Rates

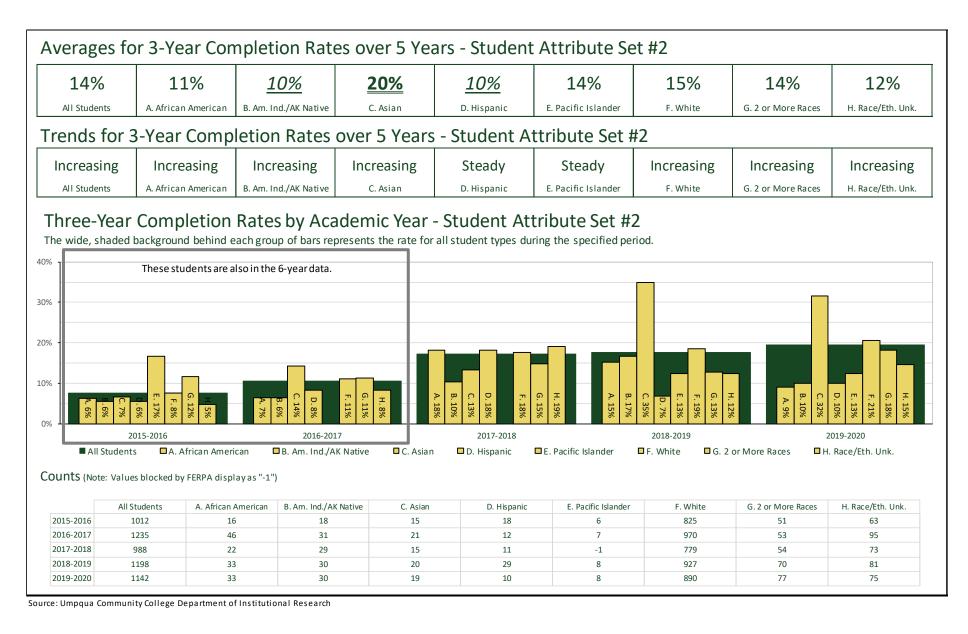


### 3.3 Indicator 3 Part A. Student Attribute Set #1, Six-Year Completion Rates

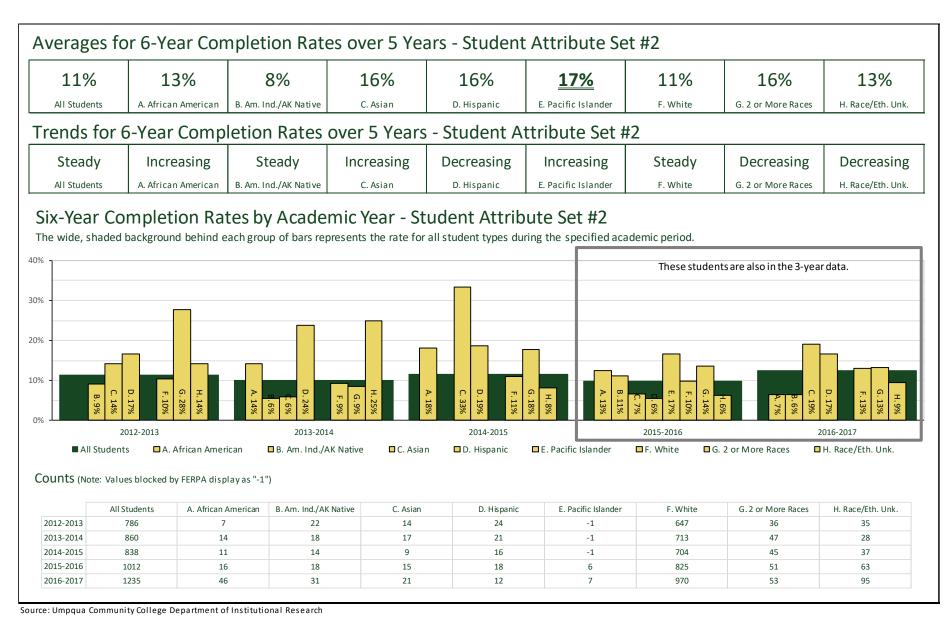


UCC Institutional Indicators **3-4** | Page

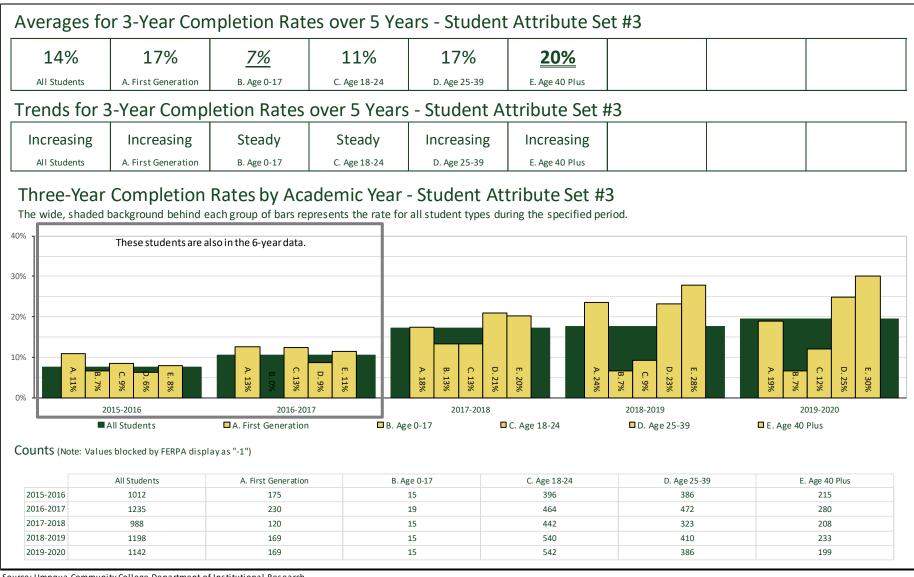
### 3.4 Indicator 3 Part B. Student Attribute Set #2, Three-Year Completion Rates



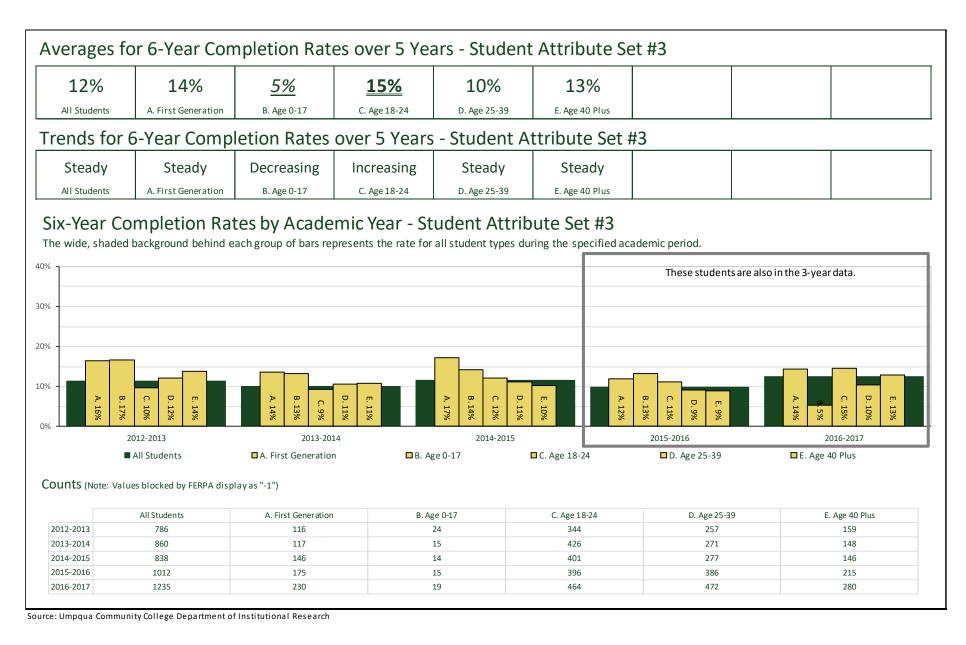
### 3.5 Indicator 3 Part B. Student Attribute Set #2, Six-Year Completion Rates



### 3.6 Indicator 3 Part C. Student Attribute Set #3, Three-Year Completion Rates



### 3.7 Indicator 3 Part C. Student Attribute Set #3, Six-Year Completion Rates



# 4 Transfer Rates

### 4.1 Notes

This indicator uses two parts to display its data.

Part A displays the percentage of students seeking a transfer degree who successfully transfer to another 2- or 4-year institution within one year of their last term of attendance at UCC.

**Part B** displays the percentage of students seeking a transfer degree who earn their degree at UCC first, and then successfully transfer to another 2- or 4-year institution within one year.

Both Part A and Part B use three separate charts to display their data, one for each of the three student attribute sets.

#### 4.1.1 Description

Students for this indicator are defined by the following characteristics:

- 1. The student is seeking a transfer degree.
- 2. The student is a college student, not a high school student.
- 3. The student carried a course load of at least one credit during each measured term.
- 4. The student attended UCC in the fall and winter terms of an academic year within the indicator timeframe.
- 5. The student transferred to another institution within one year of their last term at UCC.
- 6. For the Part A indicator, the student must be seeking a transfer degree (AAOT, AGS, AS, ASOT, AST).
- 7. For the Part B indicator, the student must have earned the transfer degree at UCC prior to transferring.

### 4.1.2 Measured Timeframe

This indicator displays data for five student cohorts. Each cohort spans three academic years and begins one academic year later than the start of the previous cohort. The final cohort ends one academic year prior to the end of the most-recently-completed academic year.

#### 4.1.3 Averages

Each chart begins with the average rates over all five cohorts for each category of its student attribute set. Special formatting applied to the highest and lowest values distinguish them from the other values.

### 4.1.4 Trends

This section shows the trends, over all five cohorts, for each category of the student attribute set. The displayed values for the 5-year trends are "Decreasing", "Steady", and "Increasing", based upon the slope of the best-fit line through each of the category's five individual values.

#### 4.1.5 Yearly Rates

This section displays five separate column charts, one for each cohort. Each column chart displays one column for each student attribute category having data. The height of the column represents the percentage of students within that category who transferred to another 2- or 4-year institution within 1 year of leaving UCC. Each column is labelled with the numeric percentage value and a key index to its category name. The key is located directly below the column charts.

The dark shaded area behind the individual columns represents the aggregate transfer rate for the displayed year.

Color serves only to provide contrast between the individual columns and the dark green background column.

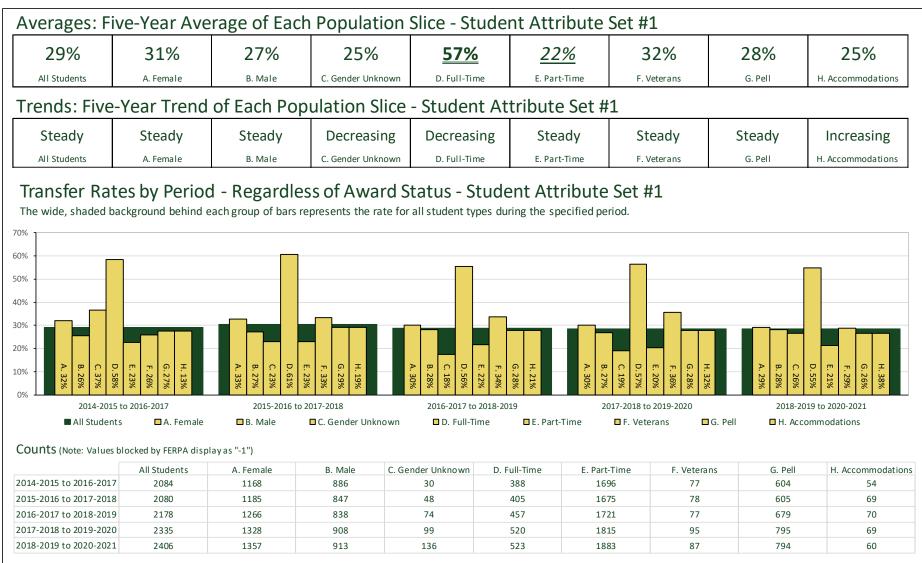
#### 4.1.6 Yearly Counts

This section shows the count of students in each of the SAS categories. For example, if the Pell student count for a period is 1,000, that means there were 1,000 Pell students during that period. If the corresponding column in the column chart indicates 50%, then 50%, or 500, of those Pell students transferred.

If a student count falls below the minimum allowed by FERPA, it will be displayed as "-1".

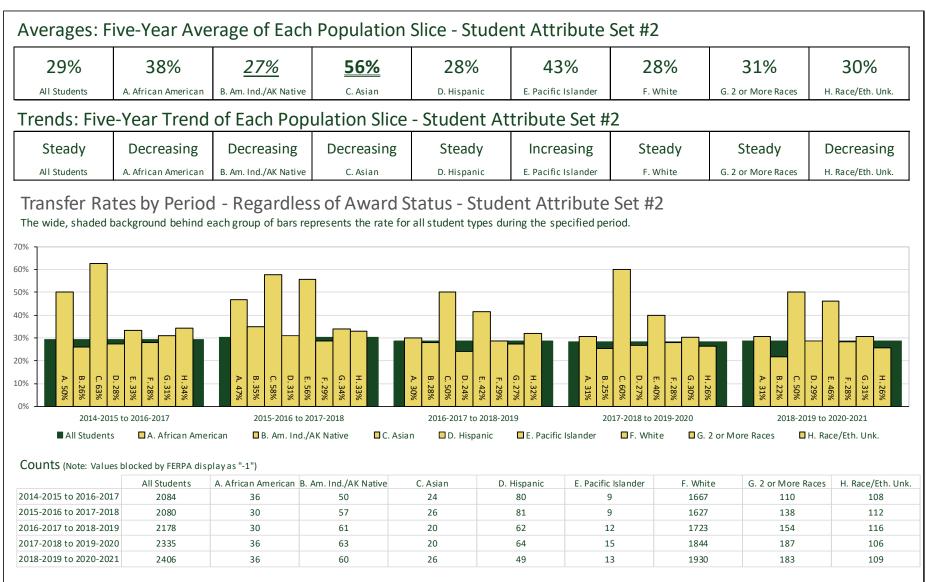
### 4.2 Indicator 4 Part A. Transfer Rates – All Transfer Degree Students – SAS #1

Students seeking a transfer degree (AAOT, AGS, AS, ASOT, AST) who transfer to another institution within one year of their last term at UCC.



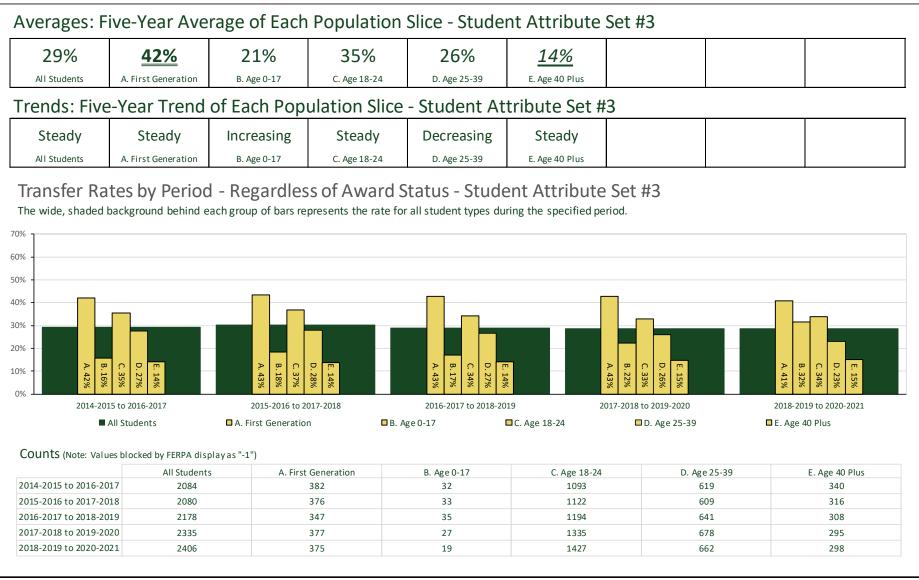
### 4.3 Indicator 4 Part A. Transfer Rates – All Transfer Degree Students – SAS #2

Students seeking a transfer degree (AAOT, AGS, AS, ASOT, AST) who transfer to another institution within one year of their last term at UCC.



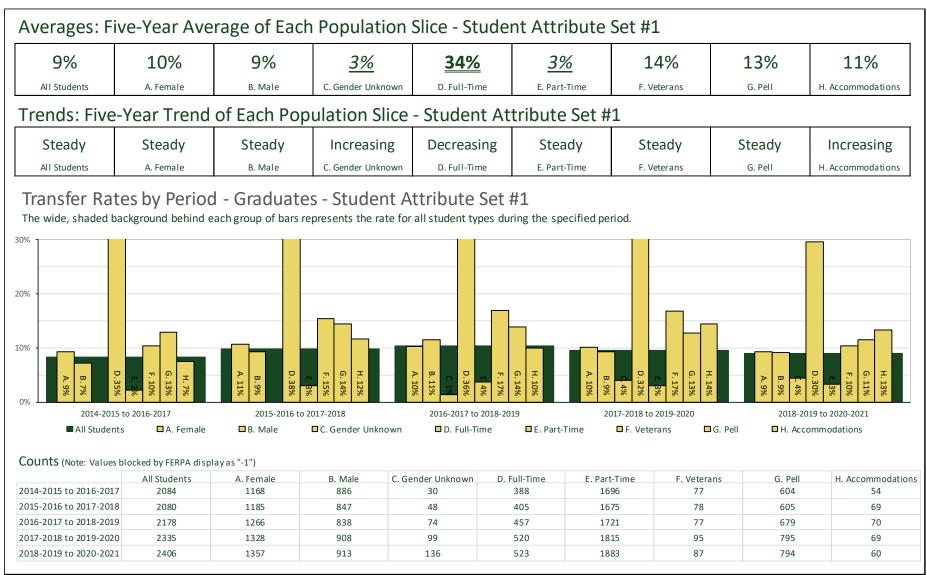
### 4.4 Indicator 4 Part A. Transfer Rates – All Transfer Degree Students – SAS #3

Students seeking a transfer degree (AAOT, AGS, AS, ASOT, AST) who transfer to another institution within one year of their last term at UCC.



## 4.5 Indicator 4 Part B. Transfer Rates – Transfer Degree Graduates – SAS #1

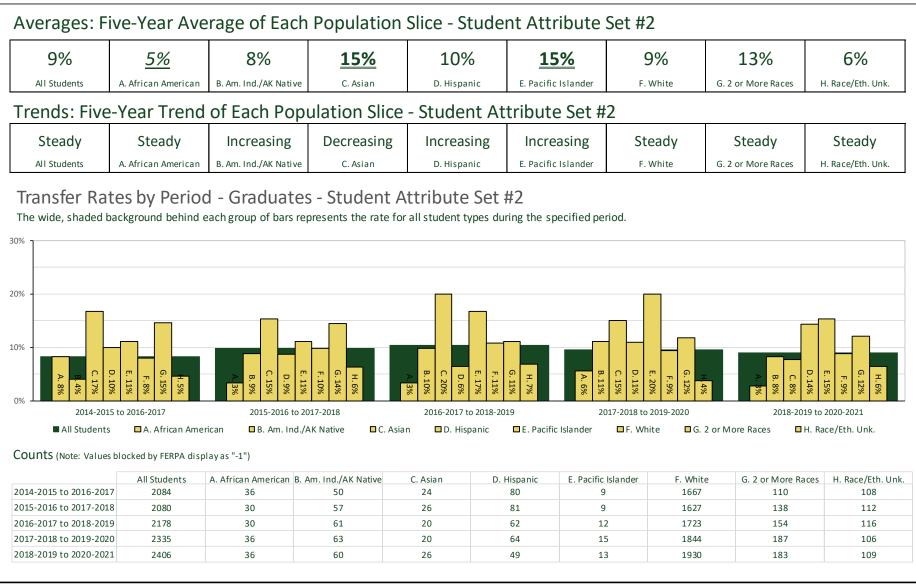
Students seeking a transfer degree (AAOT, AGS, AS, ASOT, AST) who transfer to another institution within one year of earning a transfer degree at UCC.



Source: Umpqua Community College Department of Institutional Research

## 4.6 Indicator 4 Part B. Transfer Rates – Transfer Degree Graduates – SAS #2

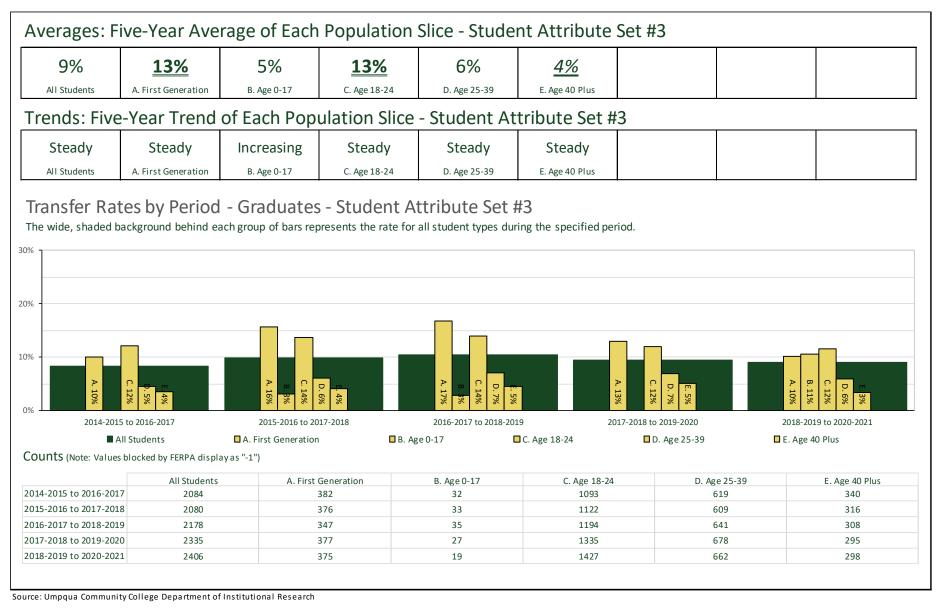
Students seeking a transfer degree (AAOT, AGS, AS, ASOT, AST) who transfer to another institution within one year of earning a transfer degree at UCC.



Source: Umpqua Community College Department of Institutional Research

## 4.7 Indicator 4 Part B. Transfer Rates – Transfer Degree Graduates – SAS #3

Students seeking a transfer degree (AAOT, AGS, AS, ASOT, AST) who transfer to another institution within one year of earning a transfer degree at UCC.



# 5 Program Learning Outcomes

## 5.1 Notes

While this indicator is designed to display data for five academic years, only three years of data is currently available. With each year's report, another year of data will be added to the chart.

#### 5.1.1 Description

Indicator 5 shows the rates at which program learning outcomes (PLOs) are met, or exceeded, by courses, and for the students in those courses. The PLOs are defined for each course independently by each program. A course meets the program learning outcome (PLO) target when at least 80% of the students in that course meet the "proficient" level for the measured PLO. The student PLO rate considers all the students enrolled in all the measured courses. This creates a duplicated headcount of students, and the success rate is equal to the total number of PLOs met divided by the total number of student enrollments in the measured courses.

#### 5.1.2 Measured Timeframe

This indicator displays data for the five most recently completed academic years.

#### 5.1.3 Yearly Rates

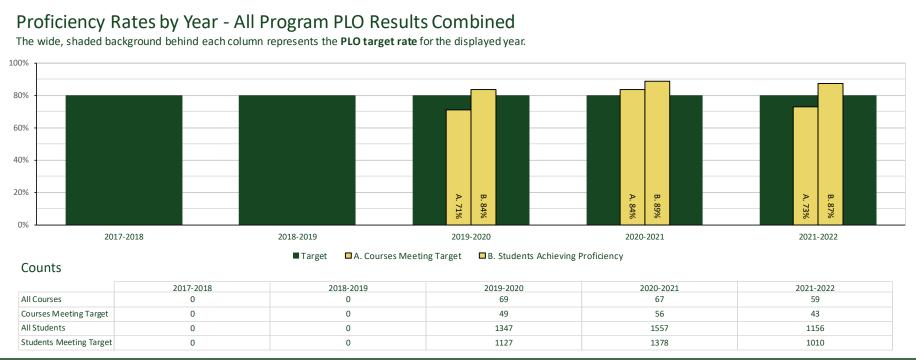
This section displays five separate column charts, one for each academic year within the measured timeframe. Each chart has three columns: one for course PLO rate, one for student PLO rate across all measured courses, and one for the target rate. The target rate column is the wide dark green background behind the other two columns.

#### 5.1.4 Yearly Counts

This section shows the count of students and courses for each academic year within the measured timeframe. The student counts are duplicated counts, meaning, for example, that if a student is enrolled in three of the measured courses, the "All Students" count will increase by three. If that same student meets the PLO for two of those courses, the "Students Meeting Target" count will increase by two.

## **Indicator 5. Program Learning Outcomes**

Percentage of courses and students meeting or surpassing PLO targets - all programs combined.



Source: Umpqua Community College Assessment and Curricular Standards Committee

# 6 Universal Learning Outcomes

## 6.1 Notes

While this indicator is designed to display data for five academic years, only three years of data is currently available. With each year's report, another year of data will be added to the chart.

#### 6.1.1 Description

Indicator 6 measures the percentage of degree/certificate-seeking students who achieve Universal Learning Outcome (ULO) competencies at a "proficient" level. Universal learning outcomes are defined within three standardized ULO rubrics to evaluate student proficiency in communication, computation, and culture. The indicator displays the combined rate at which all degree- and certificate-seeking students meet all three ULOs, and the rates at which these students meet each of the three individual ULOs. The current target rate for the combined ULO rate is 80%.

To display this data, the indicator uses two charts. The first shows the rate at which students meet the target for all ULOs combined, and the second shows the rate at which students meet the target for each separate ULO.

#### 6.1.2 Measured Timeframe

This indicator displays data for the five most recently completed academic years.

#### 6.1.3 Rates by Year

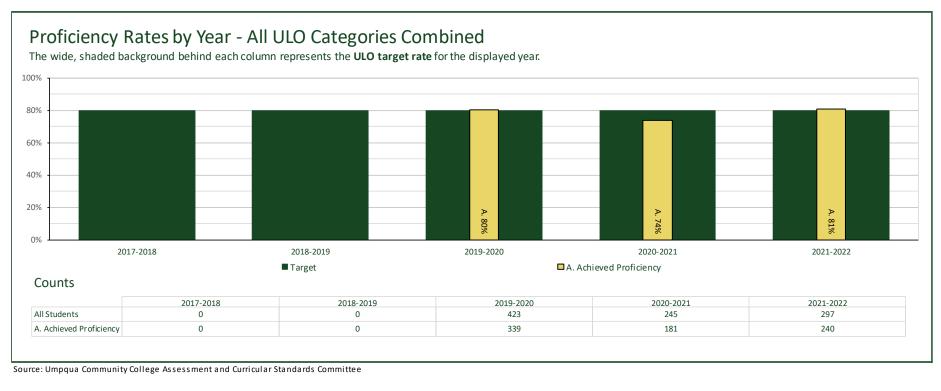
This section in both charts displays five separate column charts, one for each academic year within the measured timeframe.

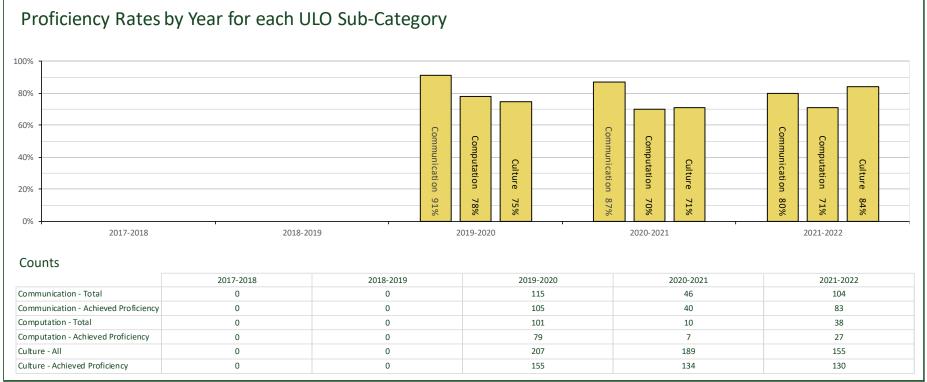
#### 6.1.4 Yearly Counts

This section shows the count of students in each category for each academic year within the measured timeframe.

## **Indicator 6. Universal Learning Outcomes**

Percentage of degree- and certificate-seeking students reaching "proficient" level of ULO competency.





Source: Umpqua Community College Assessment and Curricular Standards Committee

# 7 Gatekeeper Course Success

## 7.1 Notes

Indicator 7 measures the percentage of students who pass specific "gatekeeper" courses. UCC has designated the following courses as gatekeeper courses.

| Course  | Description             | Course  | Description     | Course | Description                        |
|---------|-------------------------|---------|-----------------|--------|------------------------------------|
| BA 180  | Business Mathematics    | MTH 105 | Math in Society | WR 115 | Introduction to Expository Writing |
| MTH 060 | Introduction to Algebra | MTH 111 | College Algebra | WR 121 | Academic Composition               |
| MTH 095 | Intermediate Algebra    | MTH 251 | Calculus I      |        |                                    |

## 7.1.1 Description

Indicator 7 shows gatekeeper course success data, disaggregated by the categories of student attribute set #1 (SAS #1) and student attribute set #2 (SAS #2). SAS #1 categories are gender, full-time, part-time, veteran, Pell, and accommodations status. SAS #2 categories are the IPEDS race/ethnicity categories. The indicator displays data for students defined by the following characteristics:

- 1. The student must have enrolled in the specific gatekeeper course.
- 2. The student must have earned a "C", "B", "A", or "Pass" in the course.

To display all the disaggregated data, the indicator uses two charts. The upper chart uses the categories of SAS #1, and the lower chart uses the IPEDS race/ethnicity categories of SAS #2.

A separate pair of charts is required for each gatekeeper course.

## 7.1.2 Measured Timeframe

This indicator displays data for five student cohorts. Each cohort spans one academic year and begins one academic year later than the start of the previous cohort. The final cohort timeframe aligns with the most-recently-completed academic year.

## 7.1.3 Averages

Each chart begins with the average rates over all five cohorts for each category of its student attribute set. Special formatting applied to the highest and lowest values distinguish them from the other values.

## 7.1.4 Trends

This section shows the trends, over all five cohorts, for each category of the student attribute set. The displayed values for the 5-year trends are "Decreasing", "Steady", and "Increasing", based upon the slope of the best-fit line through each of the category's five individual values.

## 7.1.5 Yearly Rates

This section displays five separate column charts, one for each cohort. Each column chart displays one column for each SAS category having data. The height of the column represents the percentage of students within that category who successfully completed the gatekeeper course. Each column is labelled with the numeric percentage value and a key index to its category name. The key is located directly below the column charts.

The dark shaded area behind the individual columns represents the aggregate success rate for the displayed year.

Color serves only to provide contrast between the individual columns and the dark green background column.

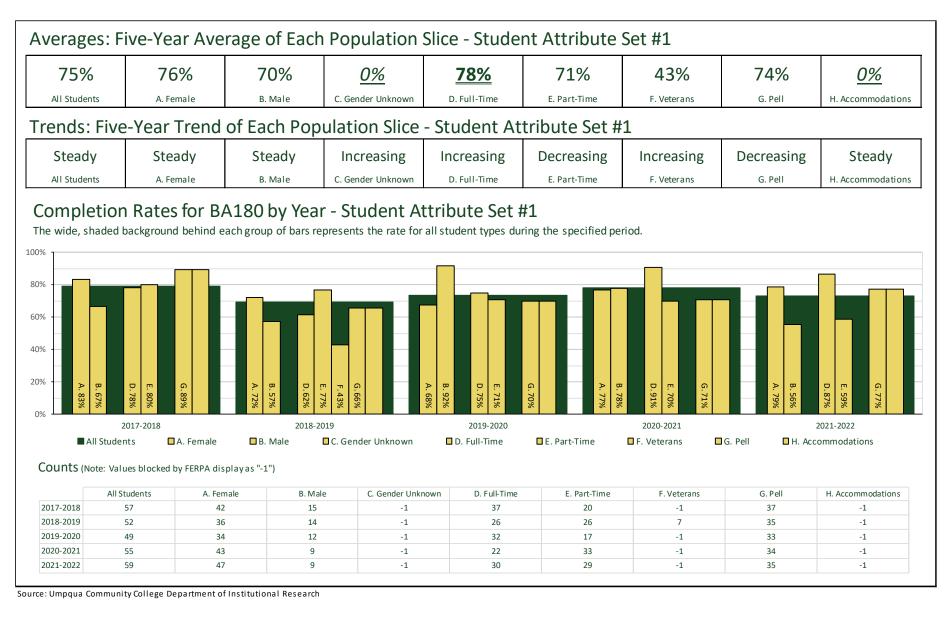
## 7.1.6 Yearly Counts

This section shows the count of students in each of the SAS categories. For example, if the Pell student count for a period is 1,000, that means there were 1,000 Pell students during that period. If the corresponding column in the column chart indicates 50%, then 50%, or 500, of those Pell students successfully completed this gatekeeper course.

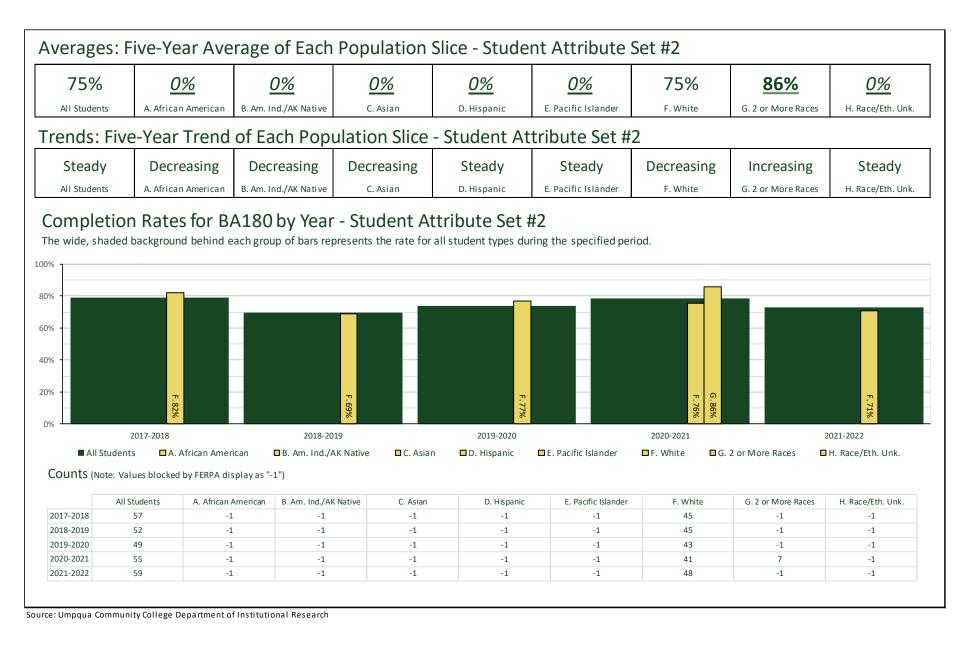
If a student count falls below the minimum allowed by FERPA, it will be displayed as "-1".

## 7.2 BA 180 Course Success

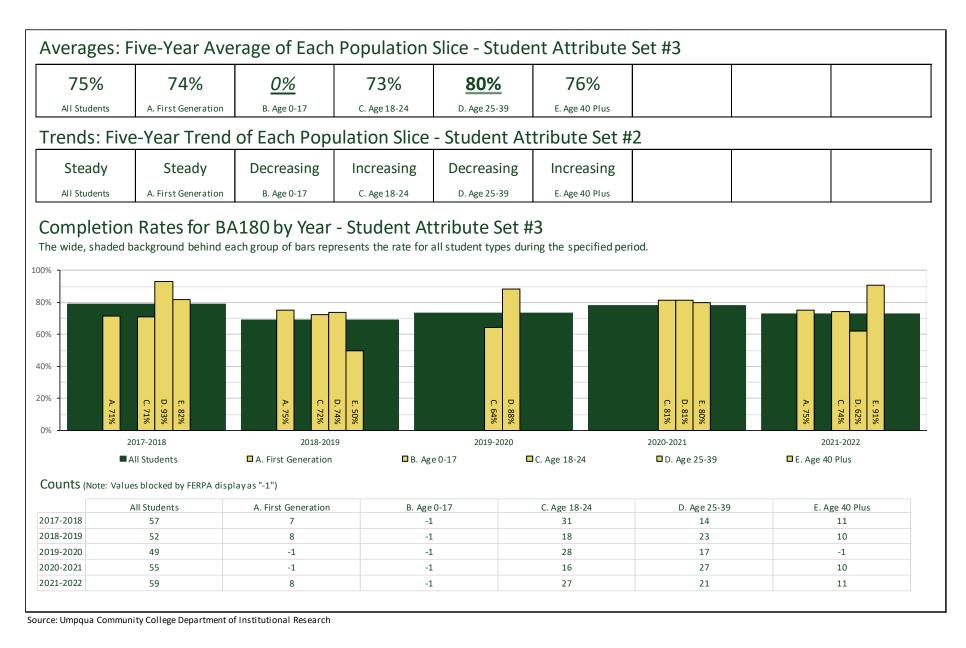
## 7.2.1 BA 180 Course Success, Student Attribute Set #1



#### 7.2.2 BA 180 Course Success, Student Attribute Set #2

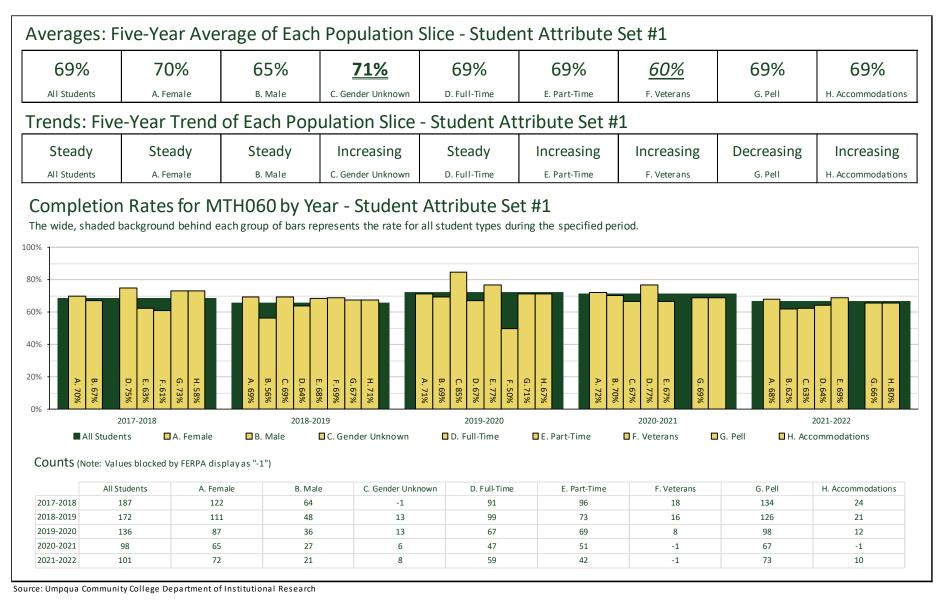


#### 7.2.3 BA 180 Course Success, Student Attribute Set #3



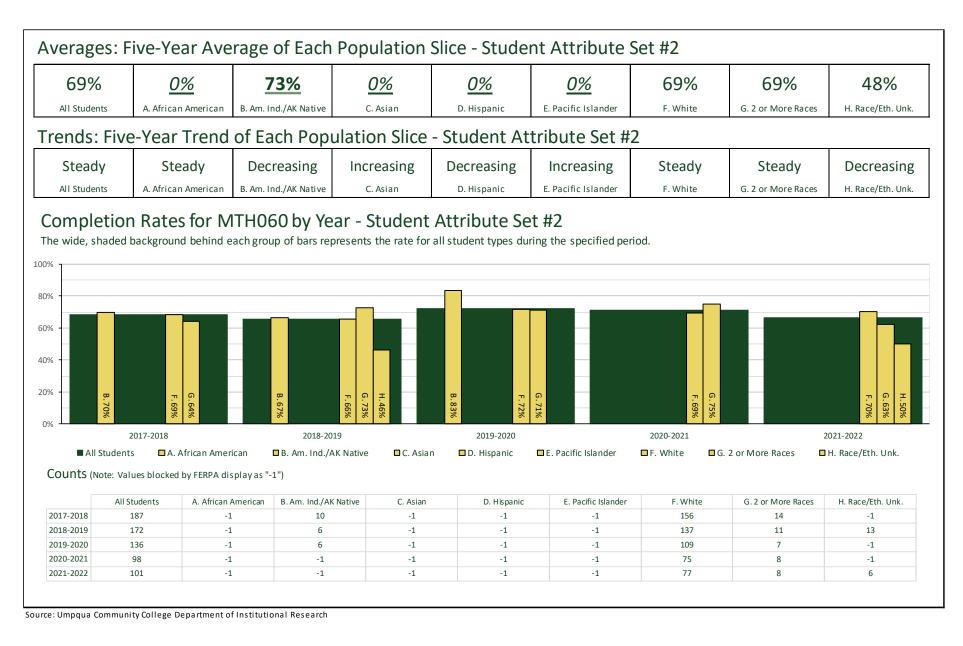
## 7.3 MTH 060 Course Success

## 7.3.1 MTH 060 Course Success, Student Attribute Set #1

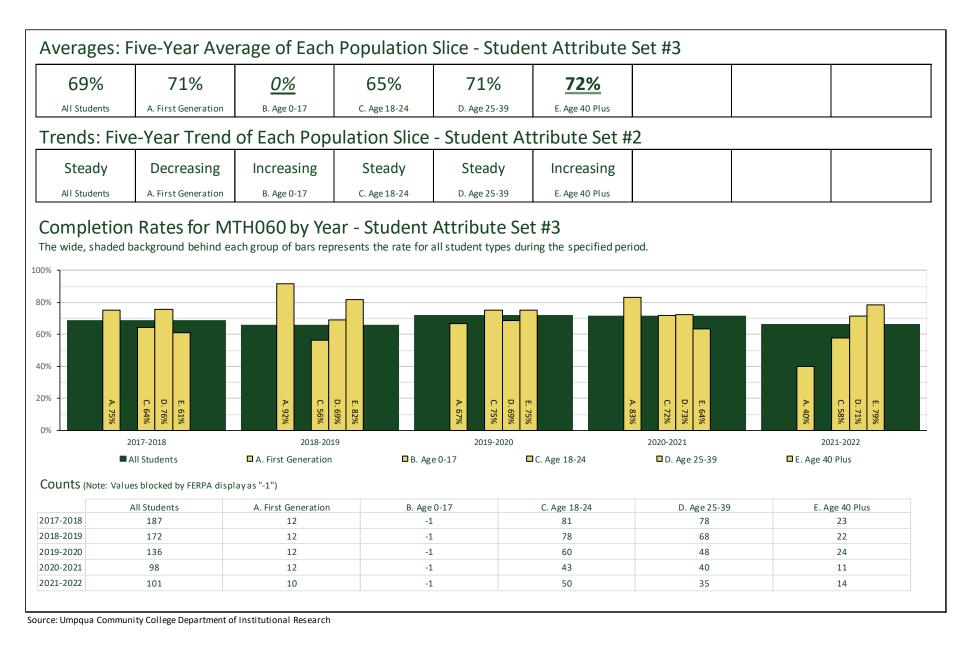


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## 7.3.2 MTH 060 Course Success, Student Attribute Set #2

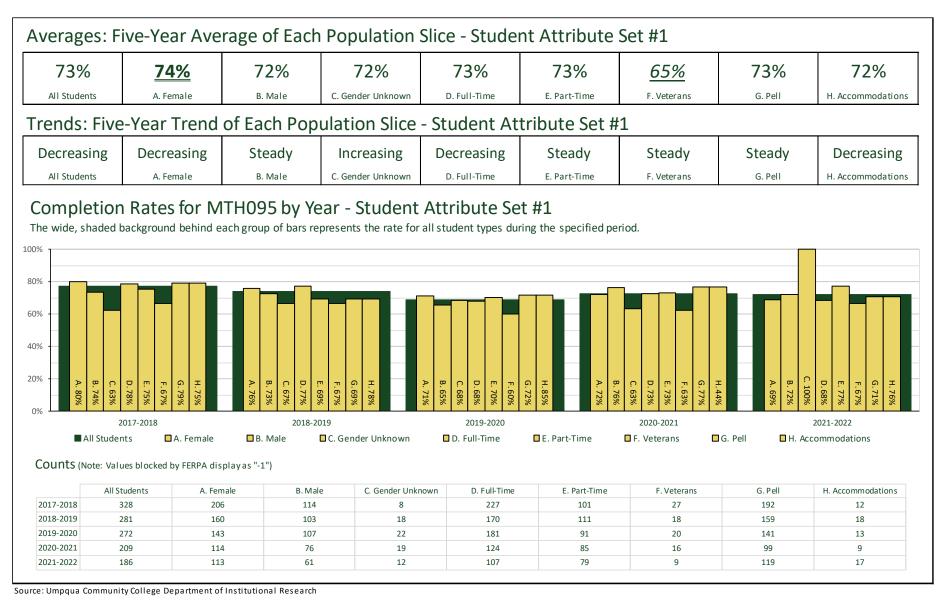


#### 7.3.3 MTH 060 Course Success, Student Attribute Set #3



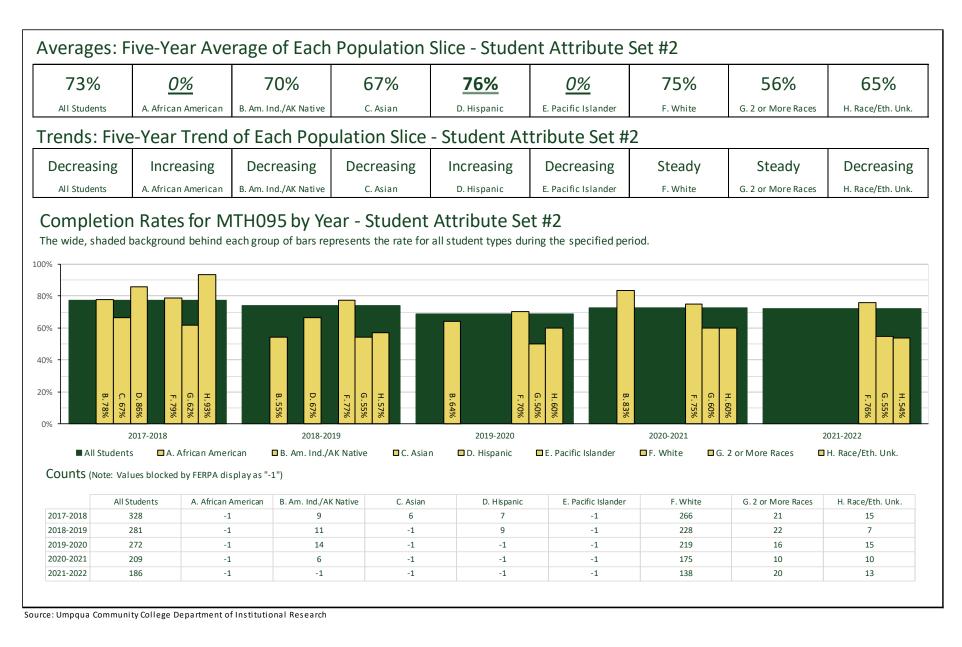
## 7.4 MTH 095 Course Success

## 7.4.1 MTH 095 Course Success, Student Attribute Set #1

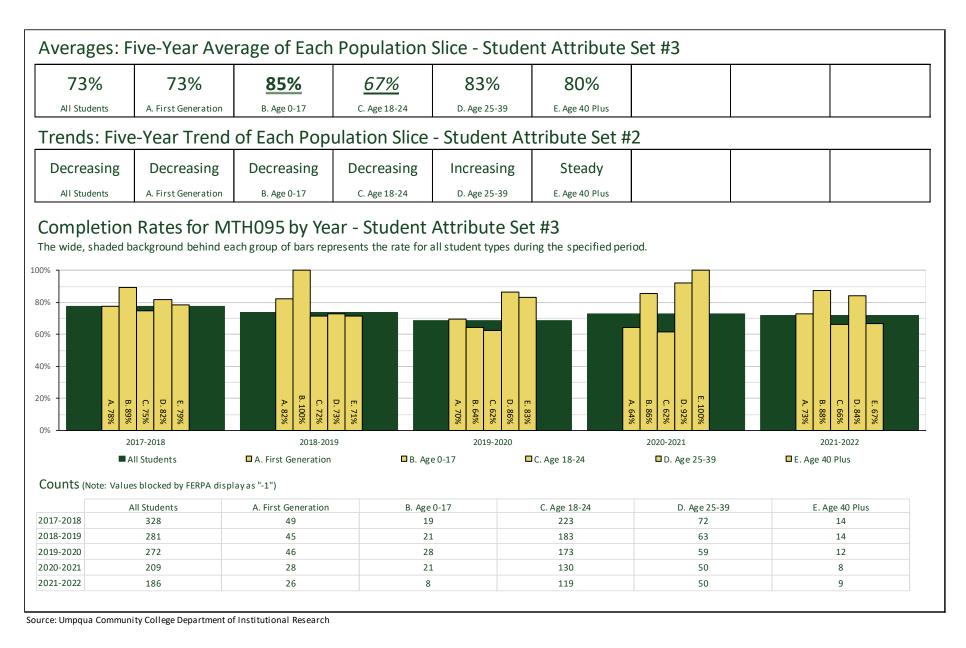


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## 7.4.2 MTH 095 Course Success, Student Attribute Set #2

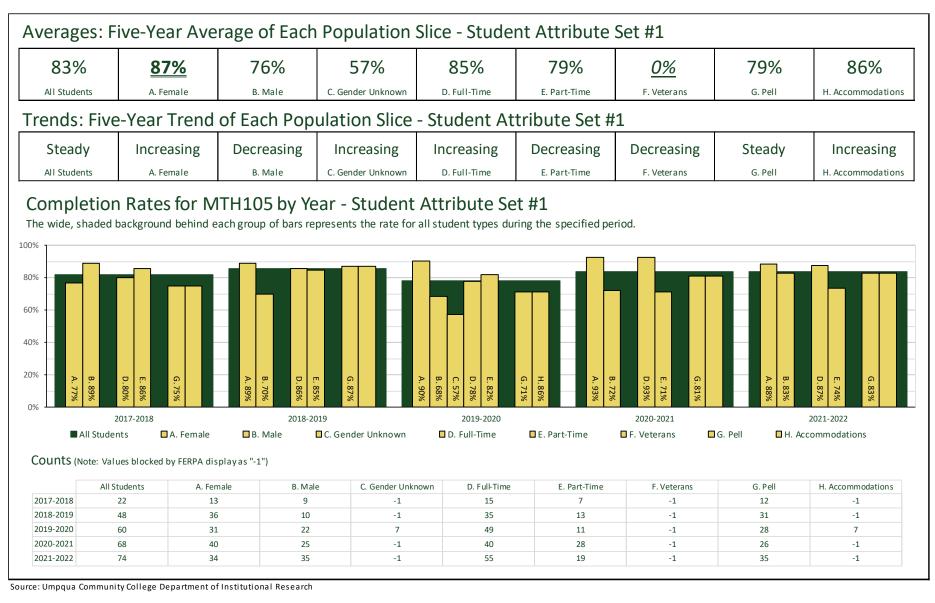


#### 7.4.3 MTH 095 Course Success, Student Attribute Set #3



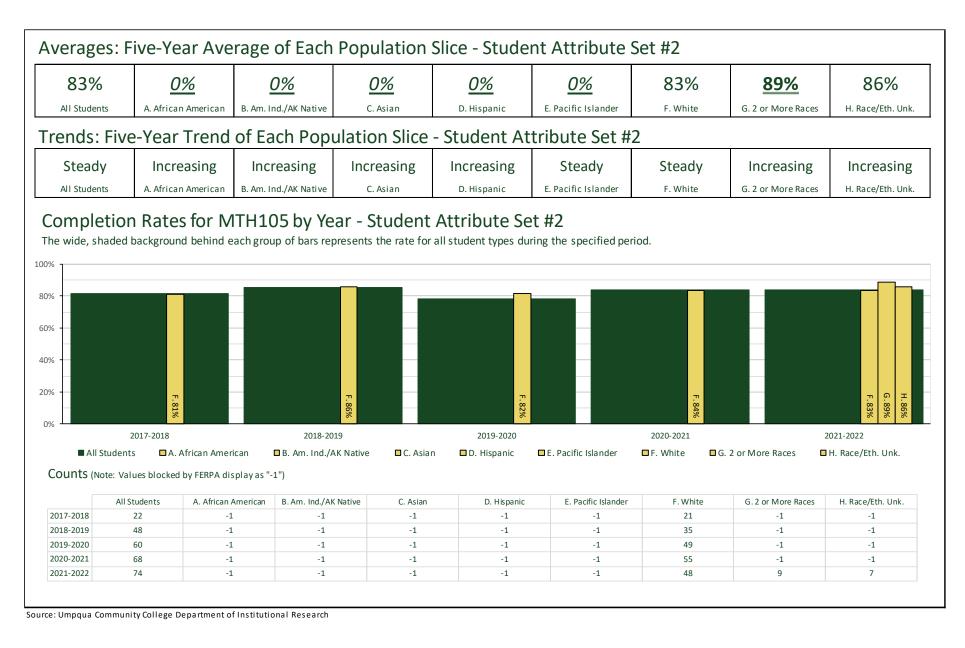
## 7.5 MTH 105 Course Success

## 7.5.1 MTH 105 Course Success, Student Attribute Set #1

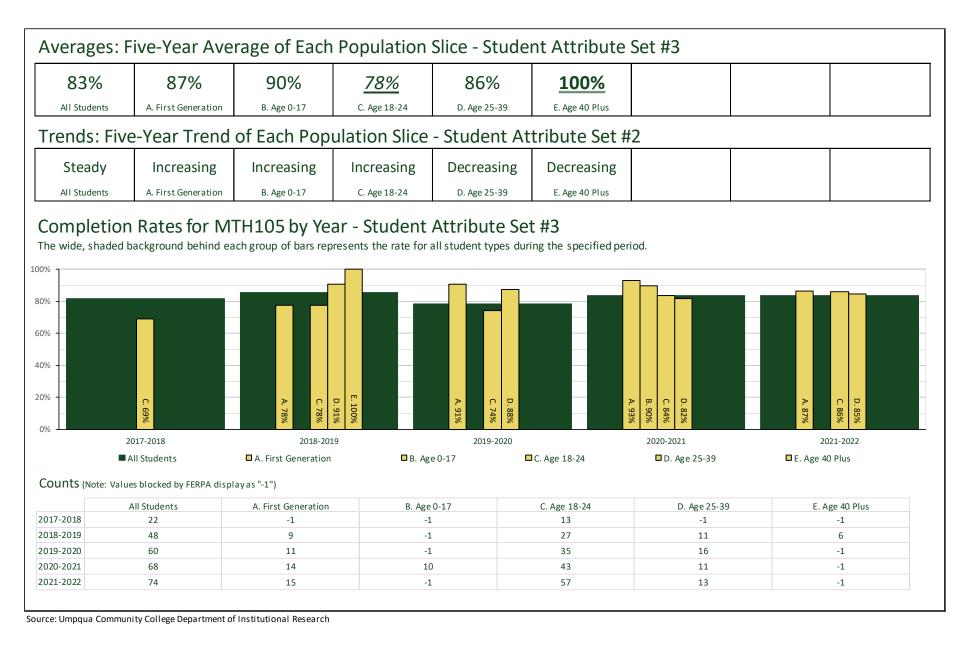


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## 7.5.2 MTH 105 Course Success, Student Attribute Set #1

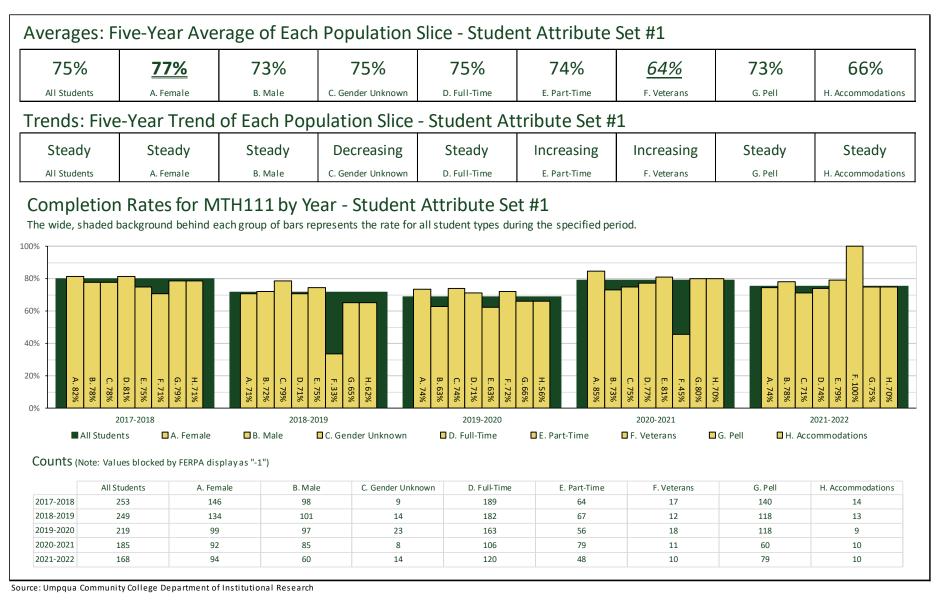


#### 7.5.3 MTH 105 Course Success, Student Attribute Set #1



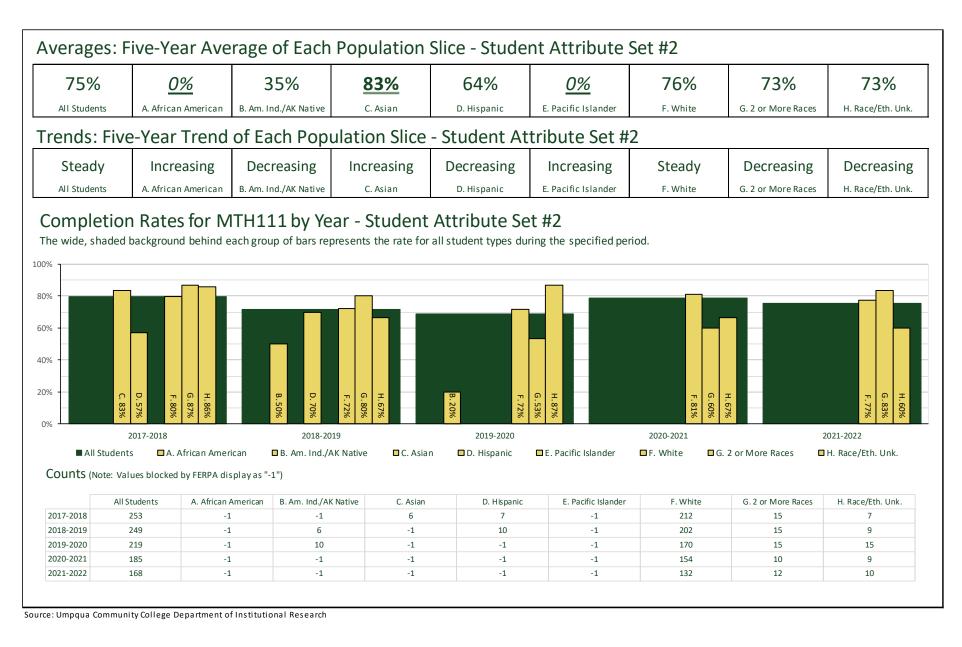
## 7.6 MTH 111 Course Success

7.6.1 MTH 111 Course Success, Student Attribute Set #1

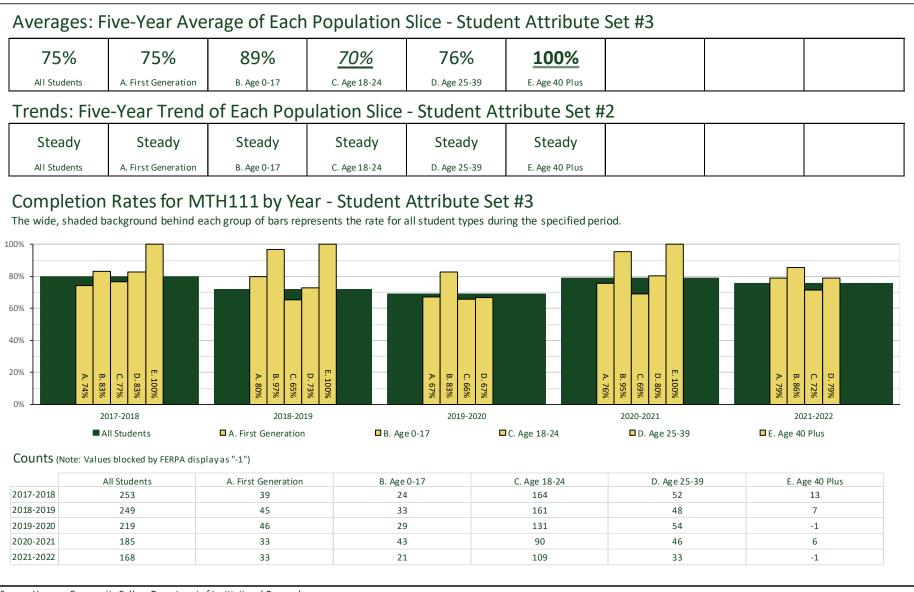


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## 7.6.2 MTH 111 Course Success, Student Attribute Set #2



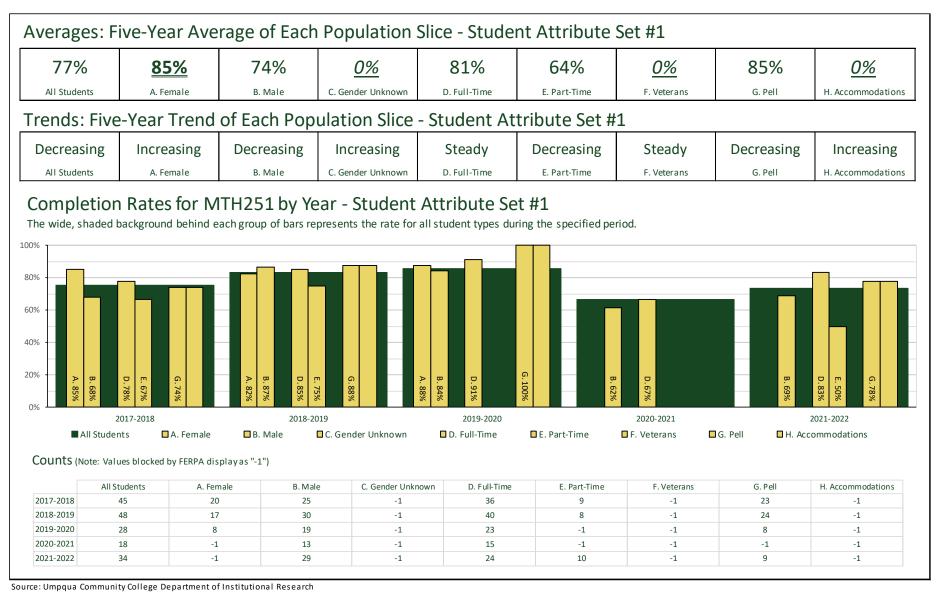
#### 7.6.3 MTH 111 Course Success, Student Attribute Set #3



Source: Umpqua Community College Department of Institutional Research

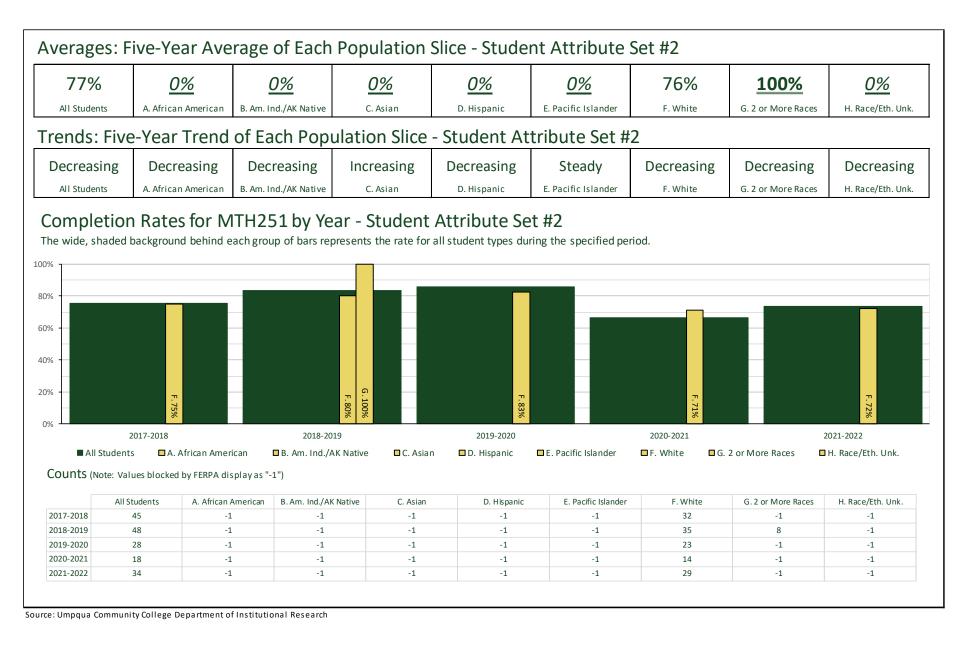
## 7.7 MTH 251 Course Success

## 7.7.1 MTH 251 Course Success, Student Attribute Set #1

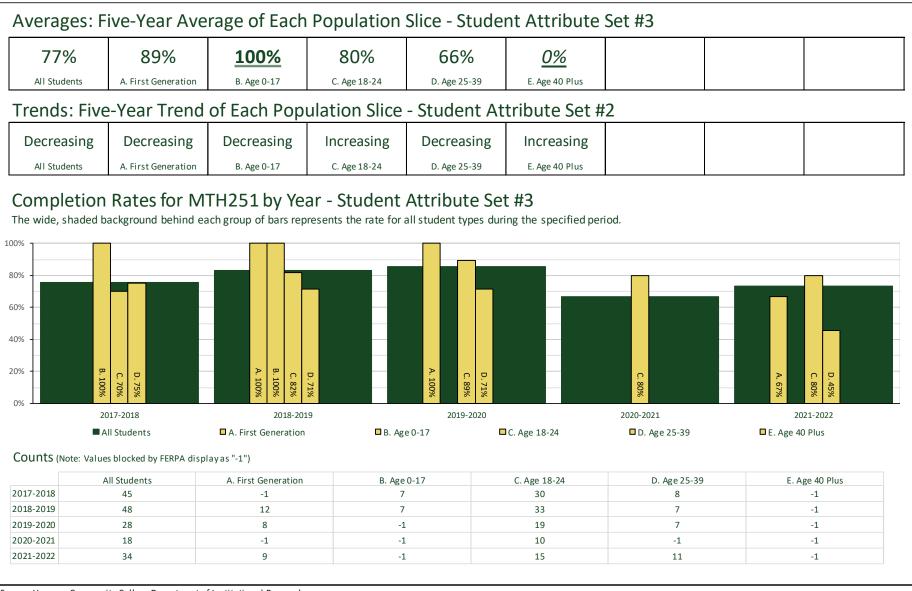


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## 7.7.2 MTH 251 Course Success, Student Attribute Set #2



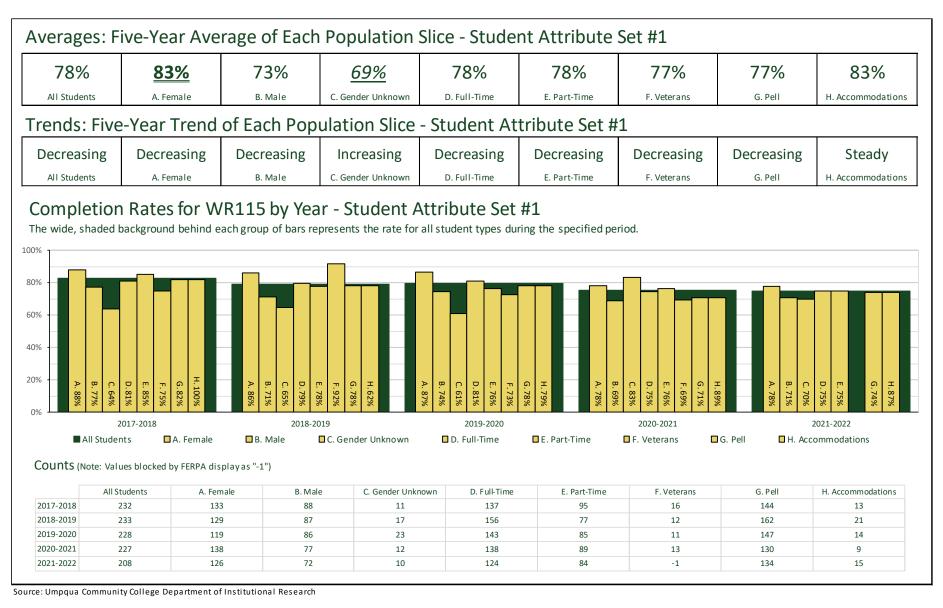
### 7.7.3 MTH 251 Course Success, Student Attribute Set #3



Source: Umpqua Community College Department of Institutional Research

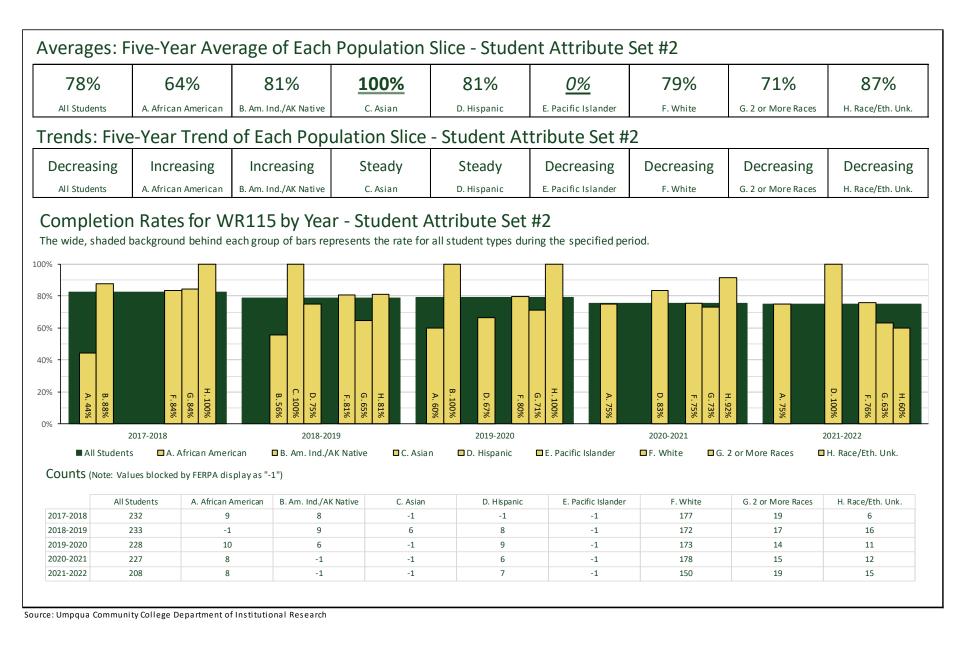
## 7.8 WR 115 Course Success

7.8.1 WR 115 Course Success, Student Attribute Set #1



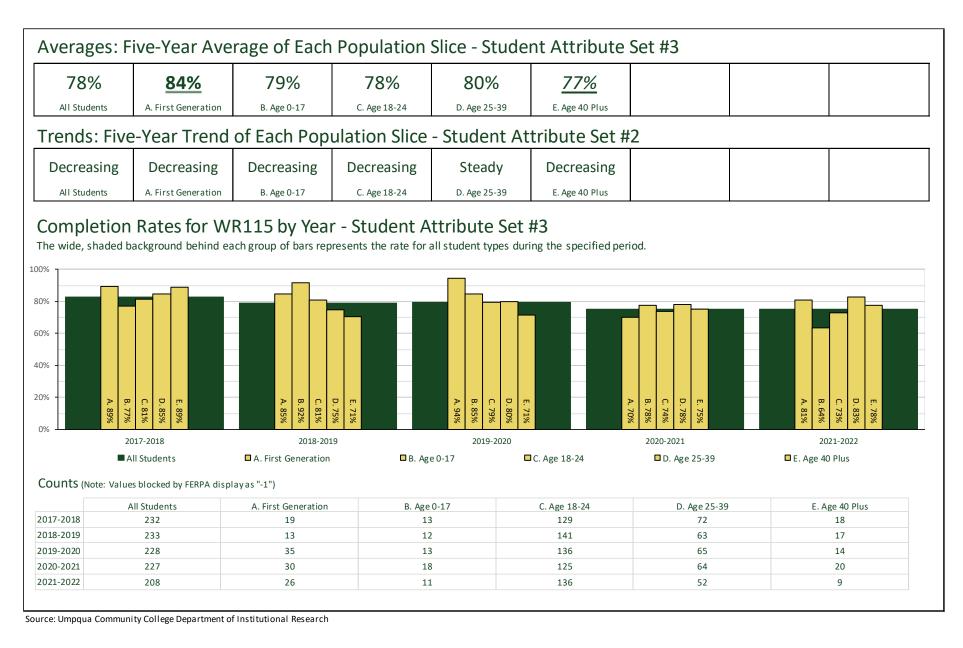
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#### 7.8.2 WR 115 Course Success, Student Attribute Set #2



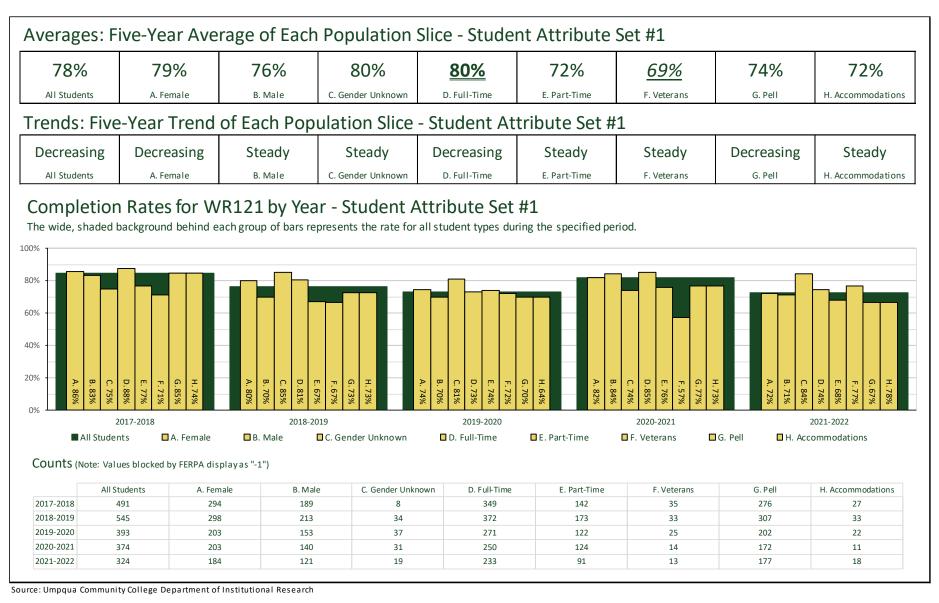
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#### 7.8.3 WR 115 Course Success, Student Attribute Set #3

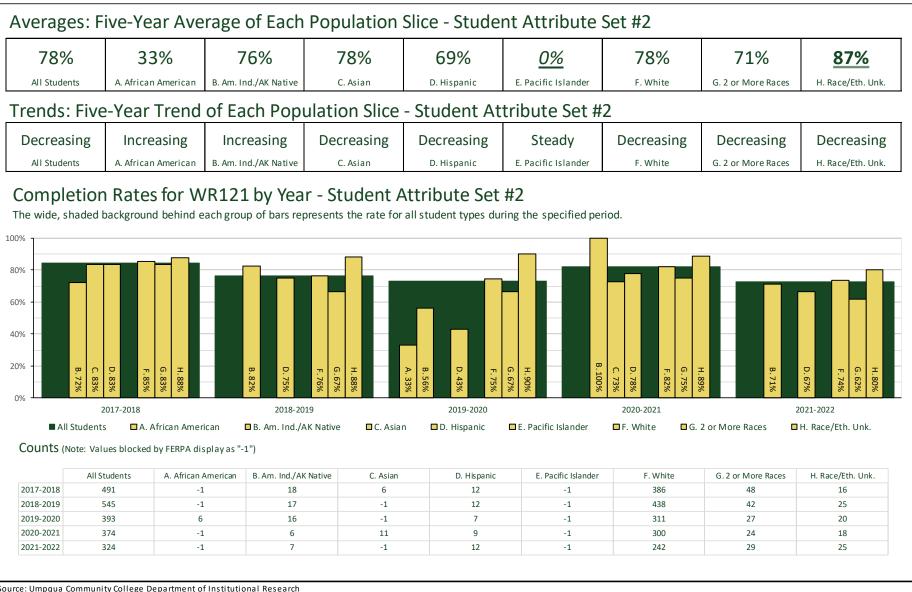


## 7.9 WR 121 Course Success

7.9.1 WR 121 Course Success, Student Attribute Set #1



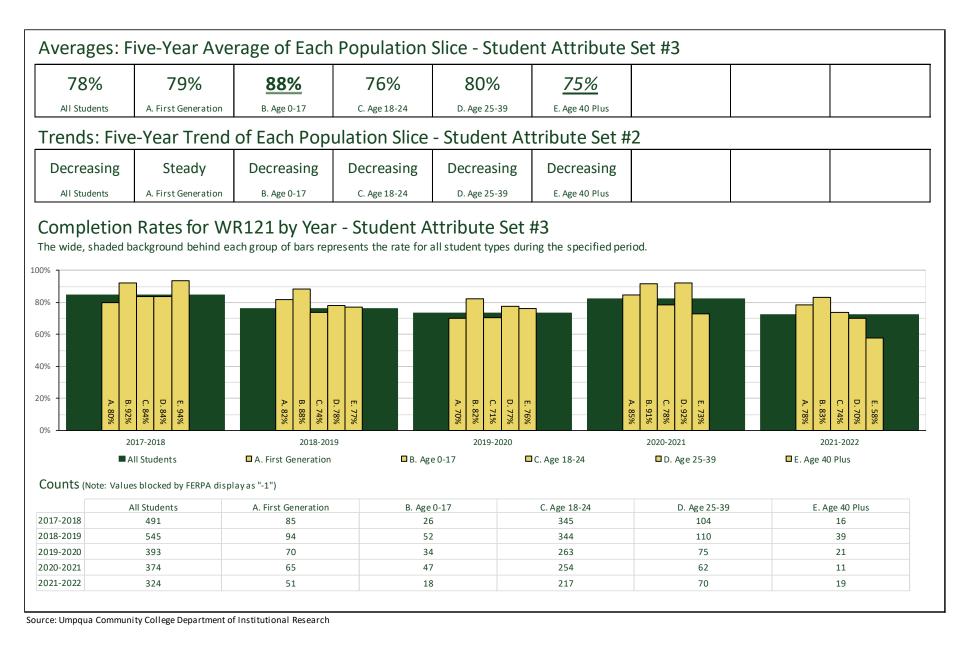
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Source: Umpqua Community College Department of Institutional Research

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#### 7.9.3 WR 121 Course Success, Student Attribute Set #3



## 8 Equitable Outcomes

The Institutional Indicators provide several tools for the assessment of equitable outcomes. First, wherever possible, the data for each indicator is disaggregated into multiple student population categories (student attribute sets, or SAS) and displayed in a way that allows direct comparisons between each category and with the overall student population.

Second, this indicator (indicator 8) applies basic statistical methods to the data from each indicator and presents the results in a graphical format that helps quickly identify student populations that may be experiencing equity gaps.

#### Key to Reading the Charts in this Section

Charts are presented on the following pages for each indicator having disaggregated data. The charts display data for all 18 student disaggregation categories, and for each year within the indicator timeframe. The color of the bars is keyed to the academic year within the timeframe. The height of the bars represents the distance, in standard deviations, of this student population's data point from the mean for all student populations. Bars extending above the horizontal axis represent data values above the population mean, and bars extending below the horizontal axis represent data values below the population mean. When a student population is beneath the threshold used for Family Educational Rights and Privacy Act (FERPA) compliance, the notation, **"FERPA Blocked**" will appear near the label for that population on the chart. The FERPA threshold in use for these charts is 6 students.

#### A Note on Population Size

Please take population size into consideration when evaluating this data. Most UCC populations based on race or ethnicity are quite small and will require additional analysis before a conclusion can be made about whether an equity gap exists. A table of population size accompanies each of the charts in this section.

## 8.1 Overview of Methodology and Results

#### 8.1.1 Methodology

The objective of this evaluation is to determine whether *statistically significant* equity gaps exist within the disaggregated indicators of student success. If gaps are revealed through this evaluation, effort can then be focused on identifying and eliminating their underlying cause.

The current method employed for this evaluation is based upon basic statistical information describing each indicator's data. In general, the following thresholds will be used to guide the summary statement found at the end of each evaluation:

- A student population will be identified as having an "**emerging equity gap**" if that population's data is between one and two standard deviations below the cohort mean for three of the five periods measured by the indicator. Student populations with an emerging equity gap are displayed with two asterisks, "\*\*", beneath their population category name on the charts beginning in section 8.2.
- A student population will be identified as having a "statistically significant equity gap" if:

UCC Institutional Indicators

- **Level 1**: the data is more than one standard deviation below the cohort mean for four or more periods.
- Level 2: during the five periods measured by the indicator, that population's data is more than two standard deviations below the cohort mean for three or more periods.

Student populations with a statistically significant equity gap are displayed with four asterisks, "\*\*\*\*", beneath their population category name on the charts beginning in section 8.2.

Adjustments to the described method may apply where student populations are small, or where there is a mixture of below average success rates.

## 8.1.2 Results Summary

### Indicators Showing an Emerging Equity Gap

| Indicator Number | Indicator Title                              | Student Population        |
|------------------|--|---------------------------|
| 2                | Early Momentum                               | African American students |
|                  |  | American Indian students  |
| 3A               | 3-Year Completion Rates                      | Veterans                  |
| 4B               | Transfer Rates for Transfer Degree Graduates | African American students |
| 7                | Gateway Course Success – WR 121              | Veterans                  |

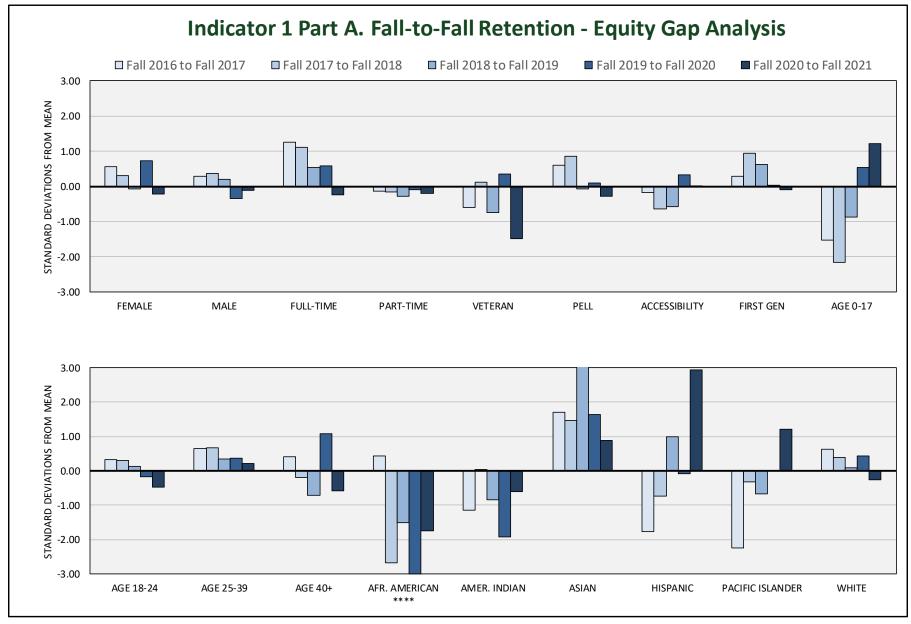
#### Indicators Showing a Statistically Significant Equity Gap

| Indicator<br>Number | Indicator Title                              | Student Population        | Level |
|---------------------|--|---------------------------|-------|
| 1A                  | Fall-to-Fall Retention                       | African American students | 1     |
| 2                   | Early Momentum                               | Part-time students        | 1     |
| 4A                  | Transfer Rates for Transfer Degree Students  | Part-time students        | 1     |
| 4B                  | Transfer Rates for Transfer Degree Graduates | Part-time students        | 1     |

## 8.1.3 Correlation of Enrollment Intensity to Student Success

The results of the evaluation performed for indicator 8 show that full-time students have a statistically significant advantage, and part-time students are at a disadvantage for most of the institutional indicators. Interestingly, this pattern is not present in the evaluation results for gatekeeper course success rates. For gatekeeper course success, these student populations both performed within one standard deviation of the cohort mean for 39 of the 40 measured periods.

# 8.2 Indicator 1 Part A. Fall-to-Fall Retention



Source: Umpqua Community College Department of Institutional Research

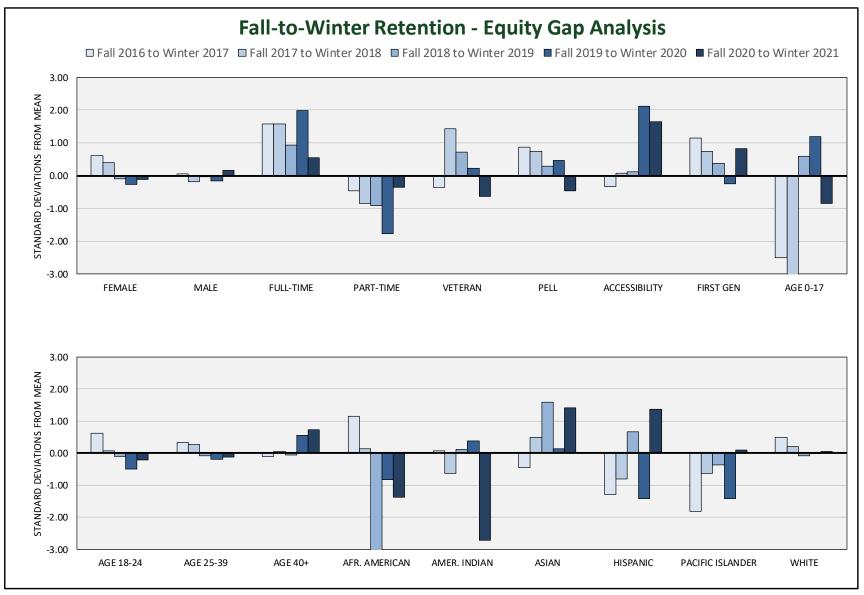
**UCC Institutional Indicators** 

|                           | OA   | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 | Age<br>25-39 | Age 40 Plus |
|---------------------------|------|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|--------------|-------------|
| Fall 2016 to<br>Fall 2017 | 1748 | 967    | 779  | 709           | 1039          | 92      | 791  | 83            | 32               | 37              | 18    | 33       | 11                  | 1438  | 287                 | 22          | 833          | 618          | 275         |
| Fall 2017 to<br>Fall 2018 | 1892 | 1038   | 829  | 712           | 1180          | 83      | 742  | 74            | 36               | 40              | 27    | 34       | 9                   | 1548  | 309                 | 17          | 869          | 668          | 338         |
| Fall 2018 to<br>Fall 2019 | 1576 | 852    | 657  | 693           | 883           | 68      | 743  | 83            | 28               | 42              | 25    | 40       | 8                   | 1260  | 229                 | 17          | 814          | 540          | 205         |
| Fall 2019 to<br>Fall 2020 | 1552 | 803    | 660  | 645           | 907           | 66      | 656  | 85            | 22               | 42              | 24    | 31       | -1                  | 1253  | 235                 | 12          | 773          | 556          | 211         |
| Fall 2020 to<br>Fall 2021 | 1516 | 831    | 600  | 529           | 987           | 50      | 522  | 47            | 29               | 28              | 33    | 22       | 10                  | 1213  | 241                 | 15          | 670          | 576          | 255         |

#### 8.2.2 Summary Statement

For four out of the five years covered by this indicator, the fall-to-fall retention rates for African American students was at least one standard deviation below the mean retention rate of the entire indicator population. For two out of those four years, the rate was more than two standard deviations below the population mean retention rate. Though the size of this student group is small (between 22 and 36 students), the data suggests there may be a statistically significant equity gap in fall-to-fall retention rates for Black or African American students.





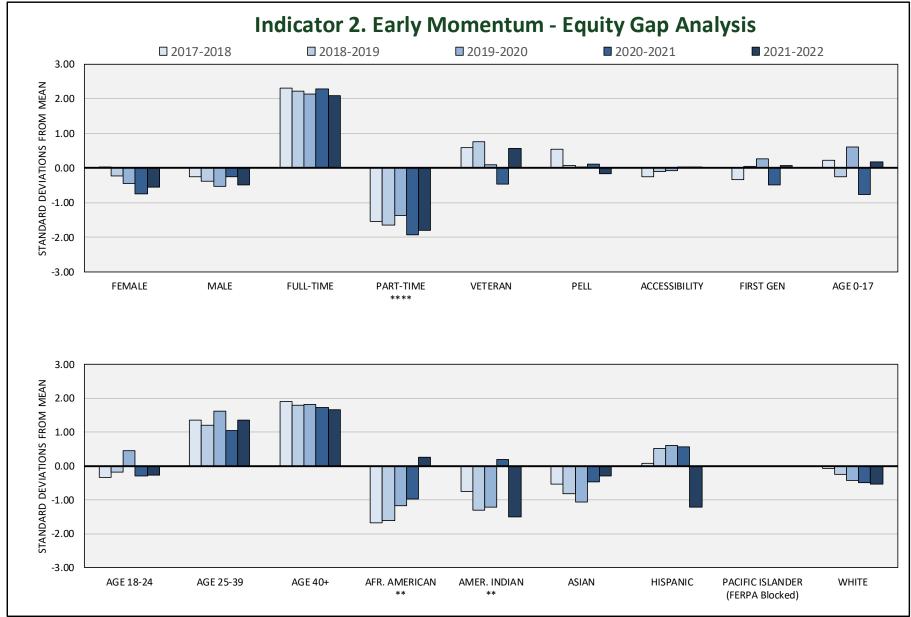
Source: Umpqua Community College Department of Institutional Research

|                             | OA   | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | -   | Age<br>25-39 | Age 40<br>Plus |
|-----------------------------|------|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|-----|--------------|----------------|
| Fall 2016 to<br>Winter 2017 | 2069 | 1167   | 900  | 850           | 1219          | 107     | 921  | 94            | 36               | 40              | 26    | 36       | 13                  | 1707  | 360                 | 23          | 977 | 735          | 334            |
| Fall 2017 to<br>Winter 2018 | 2140 | 1199   | 916  | 853           | 1287          | 100     | 878  | 91            | 38               | 45              | 30    | 39       | 9                   | 1758  | 358                 | 17          | 995 | 757          | 371            |
| Fall 2018 to<br>Winter 2019 | 1954 | 1087   | 793  | 871           | 1083          | 87      | 914  | 100           | 32               | 53              | 33    | 46       | 9                   | 1570  | 307                 | 19          | 990 | 682          | 263            |
| Fall 2019 to<br>Winter 2020 | 1903 | 1018   | 783  | 780           | 1123          | 76      | 792  | 95            | 26               | 52              | 30    | 40       | 8                   | 1535  | 301                 | 12          | 931 | 703          | 257            |
| Fall 2020 to<br>Winter 2021 | 1857 | 1041   | 719  | 678           | 1179          | 67      | 670  | 65            | 30               | 32              | 38    | 28       | 11                  | 1506  | 303                 | 17          | 820 | 708          | 312            |

## 8.3.2 Summary Statement

No statistically significant equity gaps are suggested by this data.

# 8.4 Indicator 2. Early Momentum



Source: Umpqua Community College Department of Institutional Research

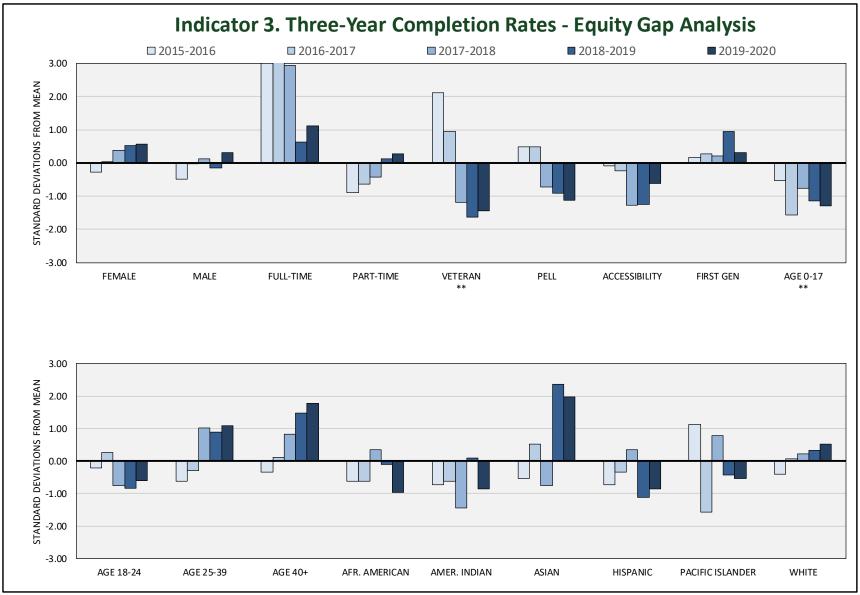
|               | OA  | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 | Age<br>25-39 | Age 40 Plus |
|---------------|-----|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|--------------|-------------|
| 2017-<br>2018 | 615 | 339    | 254  | 221           | 394           | 18      | 234  | 35            | 9                | 19              | 11    | 8        | -1                  | 476   | 88                  | 17          | 397          | 119          | 82          |
| 2018-<br>2019 | 712 | 365    | 303  | 249           | 463           | 20      | 326  | 42            | 23               | 17              | 15    | 20       | -1                  | 543   | 105                 | 18          | 466          | 145          | 83          |
| 2019-<br>2020 | 788 | 401    | 327  | 205           | 583           | 28      | 315  | 40            | 17               | 24              | 15    | 12       | -1                  | 625   | 129                 | 12          | 460          | 225          | 91          |
| 2020-<br>2021 | 677 | 372    | 256  | 227           | 450           | 14      | 236  | 23            | 18               | 9               | 14    | 8        | -1                  | 544   | 120                 | 16          | 392          | 186          | 83          |
| 2021-<br>2022 | 599 | 342    | 214  | 195           | 404           | 11      | 236  | 25            | 14               | 14              | 13    | 11       | -1                  | 450   | 84                  | 9           | 381          | 144          | 65          |

#### 8.4.2 Summary Statement

The data for this indicator shows that early momentum is most-strongly influenced by a student's enrollment intensity. Since full-time students must average 12 credits per term, over 95% of these students meet the threshold for the early momentum indicator. Only those students who register for a full-time credit load but do not successfully complete will fall below the early momentum threshold.

In all but the full-time and part-time groups student demographic groups, there is a mix of full- and part-time students. Because full-time enrollment status so strongly affects early momentum, the data displayed for these other demographic groups is likely more reflective of the percentage of full-time students in the group than it is of the group demographic itself. The data for this indicator would be more meaningful if full-time students were excluded from the indicator's population.





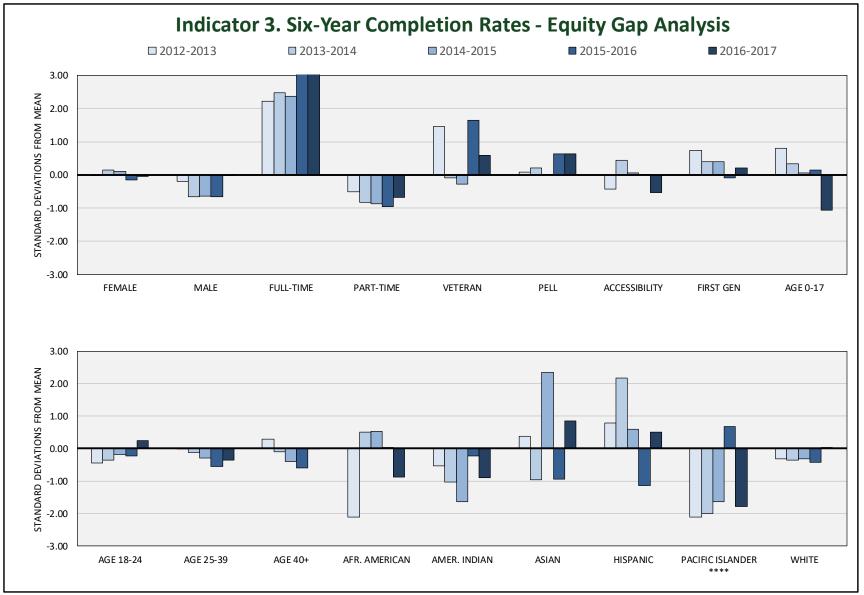
Source: Umpqua Community College Department of Institutional Research

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|               | OA   | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 | Age<br>25-39 | Age 40<br>Plus |
|---------------|------|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|--------------|----------------|
| 2015-<br>2016 | 1012 | 500    | 500  | 126           | 886           | 31      | 282  | 32            | 16               | 18              | 15    | 18       | 6                   | 825   | 175                 | 15          | 396          | 386          | 215            |
| 2016-<br>2017 | 1235 | 685    | 530  | 195           | 1040          | 35      | 315  | 33            | 46               | 31              | 21    | 12       | 7                   | 970   | 230                 | 19          | 464          | 472          | 280            |
| 2017-<br>2018 | 988  | 532    | 396  | 170           | 818           | 35      | 281  | 45            | 22               | 29              | 15    | 11       | -1                  | 779   | 120                 | 15          | 442          | 323          | 208            |
| 2018-<br>2019 | 1198 | 637    | 467  | 209           | 989           | 37      | 411  | 52            | 33               | 30              | 20    | 29       | 8                   | 927   | 169                 | 15          | 540          | 410          | 233            |
| 2019-<br>2020 | 1142 | 588    | 475  | 156           | 986           | 36      | 351  | 34            | 33               | 30              | 19    | 10       | 8                   | 890   | 169                 | 15          | 542          | 386          | 199            |

#### 8.5.2 Summary Statement for 3-Year Completion Rates

An emerging equity gap exists for the veteran student population. There is a statistically significant equity gap for students in the Age 0-17 demographic. However, students in this demographic are predominately dual-credit high school students who would not be expected to complete a college degree within three years. Data in the six-year chart shows that the completion rate for this demographic falls into line with other student populations.



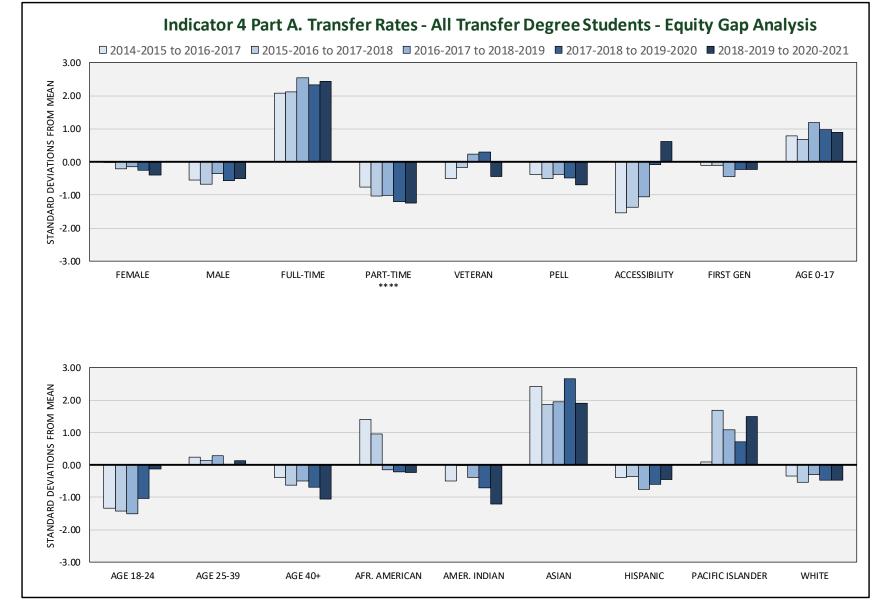
Source: Umpqua Community College Department of Institutional Research

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|           | OA   | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 | Age<br>25-39 | Age 40 Plus |
|-----------|------|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|--------------|-------------|
| 2012-2013 | 786  | 458    | 320  | 117           | 669           | 44      | 342  | 31            | 16               | 18              | 15    | 18       | 6                   | 825   | 116                 | 24          | 344          | 257          | 159         |
| 2013-2014 | 860  | 485    | 366  | 157           | 703           | 46      | 367  | 36            | 46               | 31              | 21    | 12       | 7                   | 970   | 117                 | 15          | 426          | 271          | 148         |
| 2014-2015 | 838  | 439    | 391  | 161           | 677           | 44      | 310  | 35            | 22               | 29              | 15    | 11       | -1                  | 779   | 146                 | 14          | 401          | 277          | 146         |
| 2015-2016 | 1012 | 500    | 500  | 126           | 886           | 31      | 282  | 32            | 33               | 30              | 20    | 29       | 8                   | 927   | 175                 | 15          | 396          | 386          | 215         |
| 2016-2017 | 1235 | 685    | 530  | 195           | 1040          | 35      | 315  | 33            | 33               | 30              | 19    | 10       | 8                   | 890   | 230                 | 19          | 464          | 472          | 280         |

## 8.6.2 Summary Statement for 6-Year Completion Rates

Because of the small size of the Pacific Islander student demographic, averaging under 7 students over the five-year indicator time frame, no statement may be made about the presence or absence of a statistically significant equity gap for this student group.



# 8.7 Indicator 4. Transfer Rates, All Transfer Degree Students

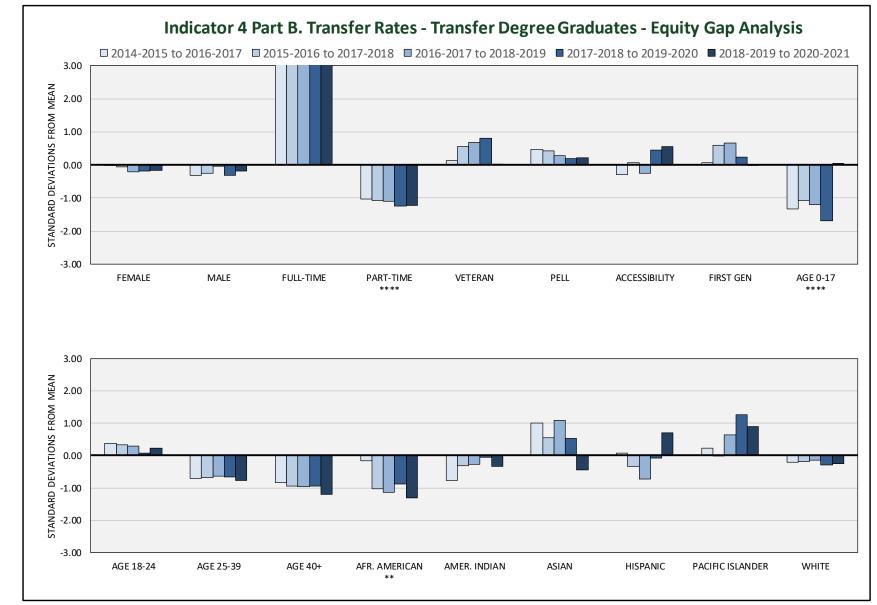
Source: UCC Department of Institutional Research

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|                              | OA   | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 | Age<br>25-39 | Age 40 Plus |
|------------------------------|------|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|--------------|-------------|
| 2014-2015<br>to<br>2016-2017 | 2084 | 1168   | 886  | 388           | 1696          | 77      | 604  | 54            | 36               | 50              | 24    | 80       | 9                   | 1667  | 382                 | 32          | 1093         | 619          | 340         |
| 2015-2016<br>to<br>2017-2018 | 2080 | 1185   | 847  | 405           | 1675          | 78      | 605  | 69            | 30               | 57              | 26    | 81       | 9                   | 1627  | 376                 | 33          | 1122         | 609          | 316         |
| 2016-2017<br>to<br>2018-2019 | 2178 | 1266   | 838  | 457           | 1721          | 77      | 679  | 70            | 30               | 61              | 20    | 62       | 12                  | 1723  | 347                 | 35          | 1194         | 641          | 308         |
| 2017-2018<br>to<br>2019-2020 | 2335 | 1328   | 908  | 520           | 1815          | 95      | 795  | 69            | 36               | 63              | 20    | 64       | 15                  | 1844  | 377                 | 27          | 1335         | 678          | 295         |
| 2018-2019<br>to<br>2020-2021 | 2406 | 1357   | 913  | 523           | 1883          | 87      | 794  | 60            | 36               | 60              | 26    | 49       | 13                  | 1930  | 375                 | 19          | 1427         | 662          | 298         |

8.7.2 Summary Statement for Indicator 4 Part A. Transfer Rates for all Transfer Degree-Seeking Students.

A statistically significant equity gap may exist within the part-time student demographic. The transfer rate for this demographic was at least 1 standard deviation below the overall population mean for four of the periods within the indicator timeframe.



Source: UCC Department of Institutional Research

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|                              | OA   | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 | Age<br>25-39 | Age 40 Plus |
|------------------------------|------|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|--------------|-------------|
| 2014-2015<br>to<br>2016-2017 | 2084 | 1168   | 886  | 388           | 1696          | 77      | 604  | 54            | 36               | 50              | 24    | 80       | 9                   | 1667  | 382                 | 32          | 1093         | 619          | 340         |
| 2015-2016<br>to<br>2017-2018 | 2080 | 1185   | 847  | 405           | 1675          | 78      | 605  | 69            | 30               | 57              | 26    | 81       | 9                   | 1627  | 376                 | 33          | 1122         | 609          | 316         |
| 2016-2017<br>to<br>2018-2019 | 2178 | 1266   | 838  | 457           | 1721          | 77      | 679  | 70            | 30               | 61              | 20    | 62       | 12                  | 1723  | 347                 | 35          | 1194         | 641          | 308         |
| 2017-2018<br>to<br>2019-2020 | 2335 | 1328   | 908  | 520           | 1815          | 95      | 795  | 69            | 36               | 63              | 20    | 64       | 15                  | 1844  | 377                 | 27          | 1335         | 678          | 295         |
| 2018-2019<br>to<br>2020-2021 | 2406 | 1357   | 913  | 523           | 1883          | 87      | 794  | 60            | 36               | 60              | 26    | 49       | 13                  | 1930  | 375                 | 19          | 1427         | 662          | 298         |

8.8.2 Summary Statement Indicator 4 Part B. Transfer Rates for Transfer Degree Graduates.

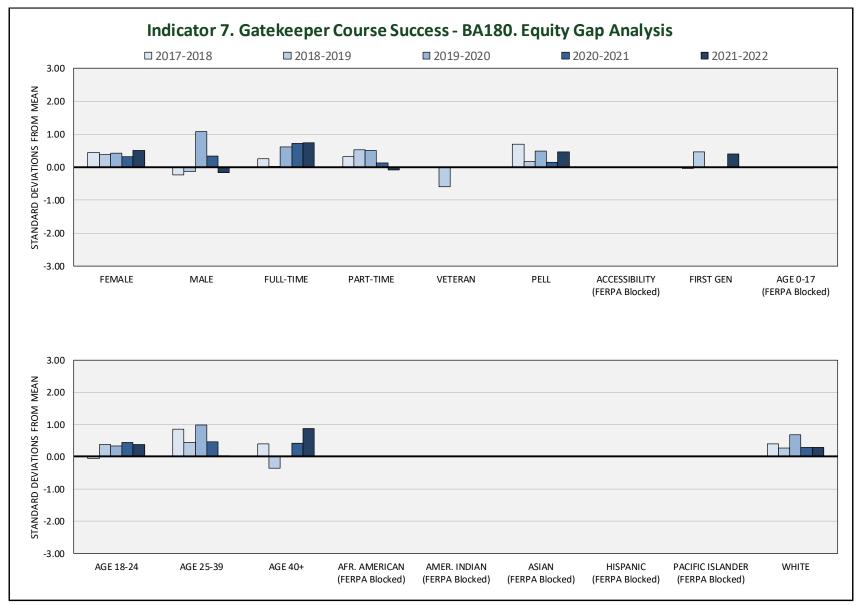
A statistically significant equity gap may exist within the part-time student demographic, which was at least one standard deviation below the overall population mean for all five periods within the indicator timeframe. The African American student demographic displays an emerging equity gap.

# 8.9 Indicator 5. Program Learning Outcomes

The data for this indicator is not available in the disaggregated format required for equity gap analysis.

# 8.10 Indicator 6. Universal Learning Outcomes

The data for this indicator is not available in the disaggregated format required for equity gap analysis.



Source: UCC Department of Institutional Research

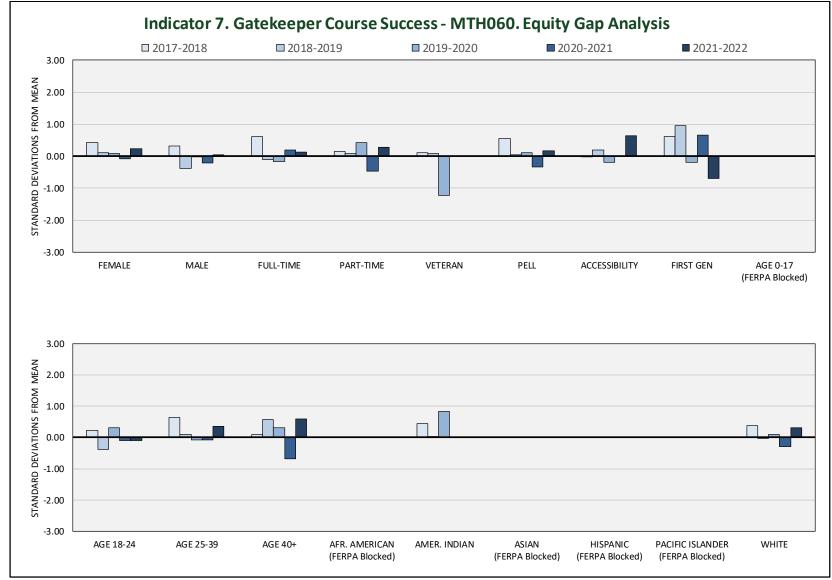
#### 8.11.1 Population Counts for Indicator 7. Gatekeeper Course Success, BA 180

|           | OA | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 |    | Age 40 Plus |
|-----------|----|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|----|-------------|
| 2017-2018 | 57 | 42     | 15   | 37            | 20            | -1      | 37   | -1            | -1               | -1              | -1    | -1       | -1                  | 45    | 7                   | -1          | 31           | 14 | 11          |
| 2018-2019 | 52 | 36     | 14   | 26            | 26            | 7       | 35   | -1            | -1               | -1              | -1    | -1       | -1                  | 45    | 8                   | -1          | 18           | 23 | 10          |
| 2019-2020 | 49 | 34     | 12   | 32            | 17            | -1      | 33   | -1            | -1               | -1              | -1    | -1       | -1                  | 43    | -1                  | -1          | 28           | 17 | -1          |
| 2020-2021 | 55 | 43     | 9    | 22            | 33            | -1      | 34   | -1            | -1               | -1              | -1    | -1       | -1                  | 41    | -1                  | -1          | 16           | 27 | 10          |
| 2021-2022 | 59 | 47     | 9    | 30            | 29            | -1      | 35   | -1            | -1               | -1              | -1    | -1       | -1                  | 48    | 8                   | -1          | 27           | 21 | 11          |

NOTE: Student population counts below the FERPA blocking threshold of 6 students display as -1 in this table.

#### 8.11.2 Summary Statement for BA 180

The population size for several population groups is too small for meaningful statistical evaluation. The evaluation results for the other student populations do not suggest the existence of equity gaps.



8.12 Indicator 7. Gatekeeper Course Success, MTH060

Source: UCC Department of Institutional Research

#### 8.12.1 Population Counts for Indicator 7. Gatekeeper Success, MTH 060

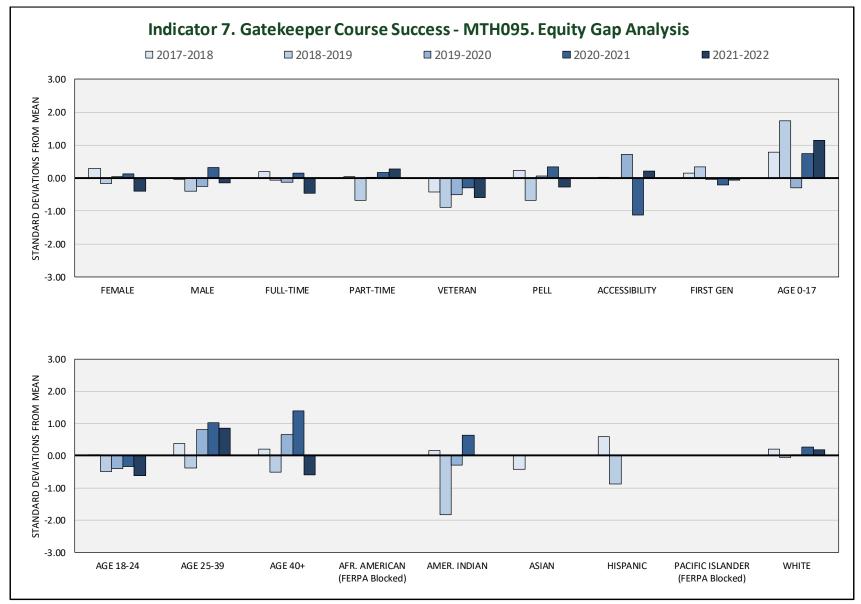
|           | OA  | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | -  | Age<br>25-39 | Age 40<br>Plus |
|-----------|-----|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|----|--------------|----------------|
| 2017-2018 | 187 | 122    | 64   | 91            | 96            | 18      | 134  | 24            | -1               | 10              | -1    | -1       | -1                  | 156   | 12                  | -1          | 81 | 78           | 23             |
| 2018-2019 | 172 | 111    | 48   | 99            | 73            | 16      | 126  | 21            | -1               | 6               | -1    | -1       | -1                  | 137   | 12                  | -1          | 78 | 68           | 22             |
| 2019-2020 | 136 | 87     | 36   | 67            | 69            | 8       | 98   | 12            | -1               | 6               | -1    | -1       | -1                  | 109   | 12                  | -1          | 60 | 48           | 24             |
| 2020-2021 | 98  | 65     | 27   | 47            | 51            | -1      | 67   | -1            | -1               | -1              | -1    | -1       | -1                  | 75    | 12                  | -1          | 43 | 40           | 11             |
| 2021-2022 | 101 | 72     | 21   | 59            | 42            | -1      | 73   | 10            | -1               | -1              | -1    | -1       | -1                  | 77    | 10                  | -1          | 50 | 35           | 14             |

NOTE: Student population counts below the FERPA blocking threshold of 6 students display as -1 in this table.

#### 8.12.2 Summary Statement for MTH 060

The population size for several population groups is too small for meaningful statistical evaluation. The evaluation results for the other student populations do not suggest the existence of equity gaps.

8.13 Indicator 7. Gatekeeper Course Success, MTH095



Source: UCC Department of Institutional Research

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#### 8.13.1 Population Counts for Indicator 7. Gatekeeper Course Success, MTH095

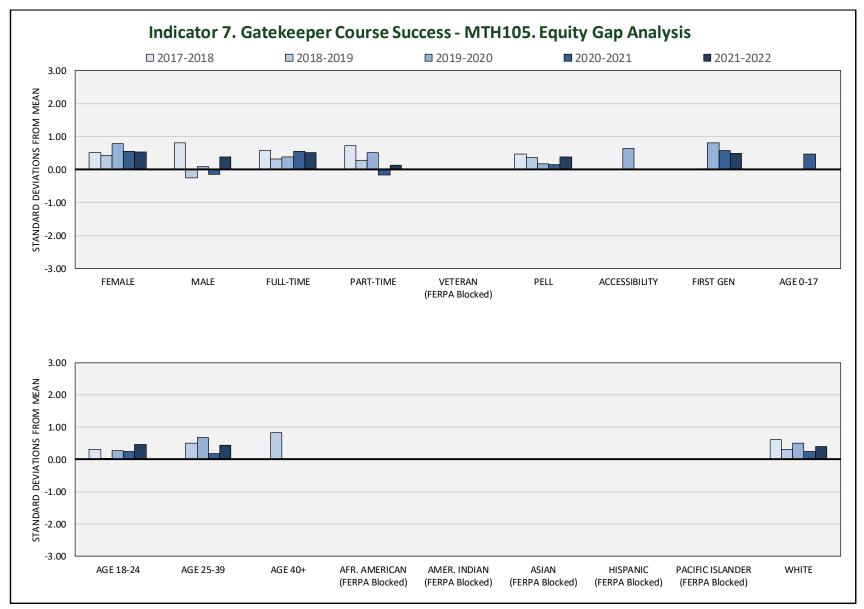
|           | OA  | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 | Age<br>25-39 | Age 40<br>Plus |
|-----------|-----|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|--------------|----------------|
| 2017-2018 | 328 | 206    | 114  | 227           | 101           | 27      | 192  | 12            | -1               | 9               | 6     | 7        | -1                  | 266   | 49                  | 19          | 223          | 72           | 14             |
| 2018-2019 | 281 | 160    | 103  | 170           | 111           | 18      | 159  | 18            | -1               | 11              | -1    | 9        | -1                  | 228   | 45                  | 21          | 183          | 63           | 14             |
| 2019-2020 | 272 | 143    | 107  | 181           | 91            | 20      | 141  | 13            | -1               | 14              | -1    | -1       | -1                  | 219   | 46                  | 28          | 173          | 59           | 12             |
| 2020-2021 | 209 | 114    | 76   | 124           | 85            | 16      | 99   | 9             | -1               | 6               | -1    | -1       | -1                  | 175   | 28                  | 21          | 130          | 50           | 8              |
| 2021-2022 | 186 | 113    | 61   | 107           | 79            | 9       | 119  | 17            | -1               | -1              | -1    | -1       | -1                  | 138   | 26                  | 8           | 119          | 50           | 9              |

NOTE: Student population counts below the FERPA blocking threshold of 6 students display as -1 in this table.

#### 8.13.2 Summary Statement for MTH 095

The population size for several population groups is too small for meaningful statistical evaluation. The evaluation results for the other student populations do not suggest the existence of equity gaps.

8.14 Indicator 7. Gatekeeper Course Success, MTH105



Source: UCC Department of Institutional Research

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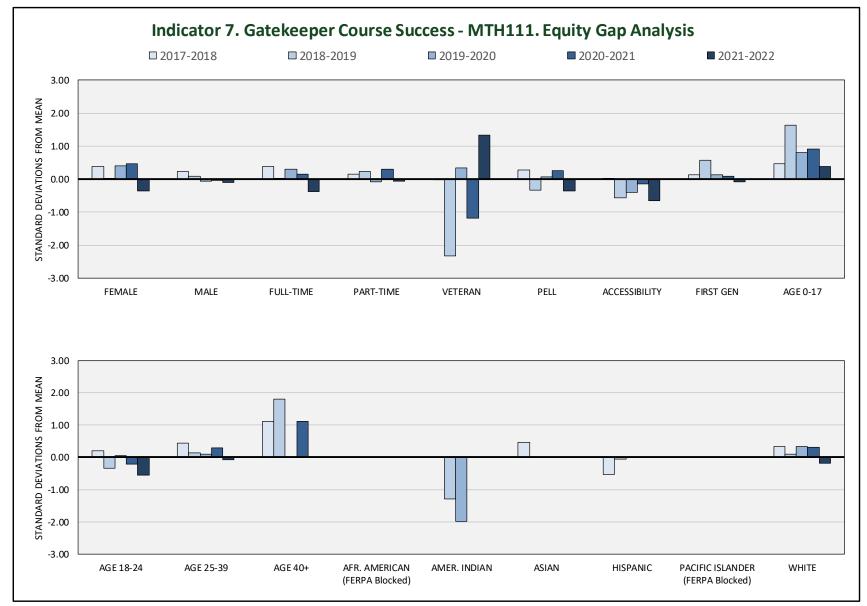
## 8.14.1 Population Count for Indicator 7. Gatekeeper Course Success, MTH 105

|           | OA | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 | Age<br>25-39 | Age 40<br>Plus |
|-----------|----|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|--------------|----------------|
| 2017-2018 | 22 | 13     | 9    | 15            | 7             | -1      | 12   | -1            | -1               | -1              | -1    | -1       | -1                  | 21    | -1                  | -1          | 13           | -1           | -1             |
| 2018-2019 | 48 | 36     | 10   | 35            | 13            | -1      | 31   | -1            | -1               | -1              | -1    | -1       | -1                  | 35    | 9                   | -1          | 27           | 11           | 6              |
| 2019-2020 | 60 | 31     | 22   | 49            | 11            | -1      | 28   | 7             | -1               | -1              | -1    | -1       | -1                  | 49    | 11                  | -1          | 35           | 16           | -1             |
| 2020-2021 | 68 | 40     | 25   | 40            | 28            | -1      | 26   | -1            | -1               | -1              | -1    | -1       | -1                  | 55    | 14                  | 10          | 43           | 11           | -1             |
| 2021-2022 | 74 | 34     | 35   | 55            | 19            | -1      | 35   | -1            | -1               | -1              | -1    | -1       | -1                  | 48    | 15                  | -1          | 57           | 13           | -1             |

NOTE: Student population counts below the FERPA blocking threshold of 6 students display as -1 in this table.

#### 8.14.2 Summary Statement for MTH 105

The population size for several population groups is too small for meaningful statistical evaluation. The evaluation results for the other student populations do not suggest the existence of equity gaps.



8.15 Indicator 7. Gatekeeper Course Success, MTH111

Source: UCC Department of Institutional Research

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|           | OA  | Female |     |     | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | -   | Age<br>25-39 | Age 40 Plus |
|-----------|-----|--------|-----|-----|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|-----|--------------|-------------|
| 2017-2018 | 253 | 146    | 98  | 189 | 64            | 17      | 140  | 14            | -1               | -1              | 6     | 7        | -1                  | 212   | 39                  | 24          | 164 | 52           | 13          |
| 2018-2019 | 249 | 134    | 101 | 182 | 67            | 12      | 118  | 13            | -1               | 6               | -1    | 10       | -1                  | 202   | 45                  | 33          | 161 | 48           | 7           |
| 2019-2020 | 219 | 99     | 97  | 163 | 56            | 18      | 118  | 9             | -1               | 10              | -1    | -1       | -1                  | 170   | 46                  | 29          | 131 | 54           | -1          |
| 2020-2021 | 185 | 92     | 85  | 106 | 79            | 11      | 60   | 10            | -1               | -1              | -1    | -1       | -1                  | 154   | 33                  | 43          | 90  | 46           | 6           |
| 2021-2022 | 168 | 94     | 60  | 120 | 48            | 10      | 79   | 10            | -1               | -1              | -1    | -1       | -1                  | 132   | 33                  | 21          | 109 | 33           | -1          |

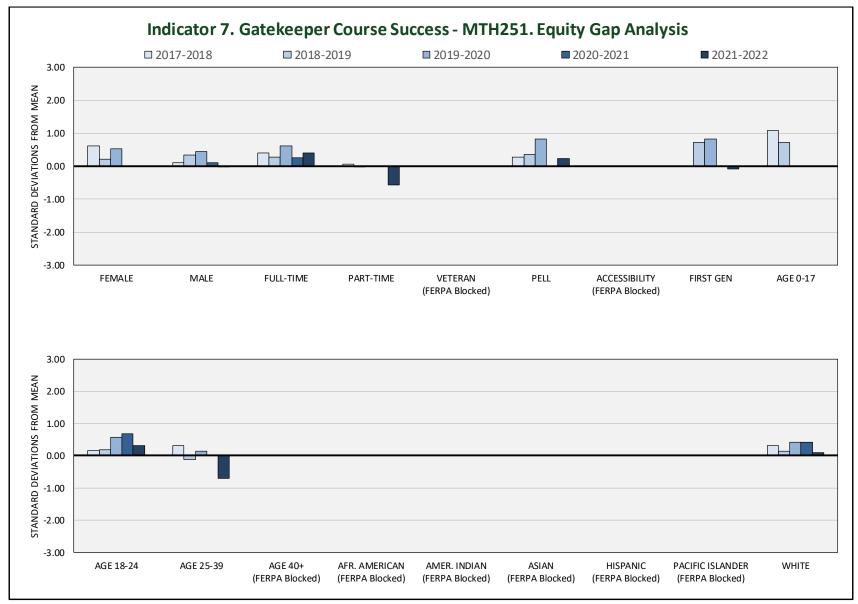
8.15.1 Population Counts for Indicator 7. Gatekeeper Course Success, MTH 111

NOTE: Student population counts below the FERPA blocking threshold of 6 students display as -1 in this table.

8.15.2 Summary Statement for MTH 111

No statistically significant equity gaps were found for this course.

8.16 Indicator 7. Gatekeeper Course Success, MTH251



Source: UCC Department of Institutional Research

### 8.16.1 Population Counts for Indicator 7. Gatekeeper Course Success, MTH 251

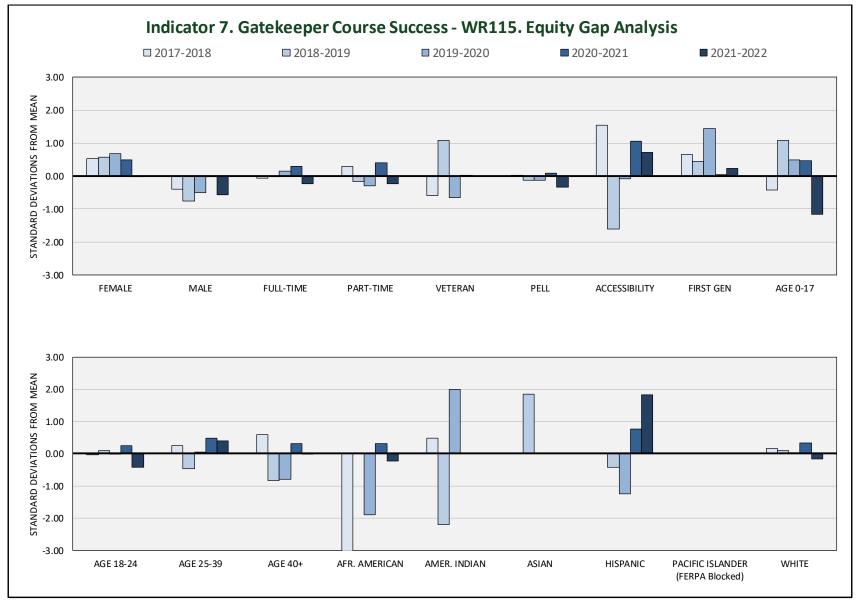
|           | OA | Female | Male | Full-<br>Time | Part-<br>Time |    | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 | Age<br>25-39 | Age 40 Plus |
|-----------|----|--------|------|---------------|---------------|----|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|--------------|-------------|
| 2017-2018 | 45 | 20     | 25   | 36            | 9             | -1 | 23   | -1            | -1               | -1              | -1    | -1       | -1                  | 32    | -1                  | 7           | 30           | 8            | -1          |
| 2018-2019 | 48 | 17     | 30   | 40            | 8             | -1 | 24   | -1            | -1               | -1              | -1    | -1       | -1                  | 35    | 12                  | 7           | 33           | 7            | -1          |
| 2019-2020 | 28 | 8      | 19   | 23            | -1            | -1 | 8    | -1            | -1               | -1              | -1    | -1       | -1                  | 23    | 8                   | -1          | 19           | 7            | -1          |
| 2020-2021 | 18 | -1     | 13   | 15            | -1            | -1 | -1   | -1            | -1               | -1              | -1    | -1       | -1                  | 14    | -1                  | -1          | 10           | -1           | -1          |
| 2021-2022 | 34 | -1     | 29   | 24            | 10            | -1 | 9    | -1            | -1               | -1              | -1    | -1       | -1                  | 29    | 9                   | -1          | 15           | 11           | -1          |

NOTE: Student population counts below the FERPA blocking threshold of 6 students display as -1 in this table.

#### 8.16.2 Summary Statement for MTH 251

The population size for several population groups is too small for meaningful statistical evaluation. The evaluation results for the remaining student populations do not suggest the existence of equity gaps.

8.17 Indicator 7. Gatekeeper Course Success, WR 115



Source: UCC Department of Institutional Research

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## 8.17.1 Population Counts for Indicator 7. Gateway Course Success, WR 115

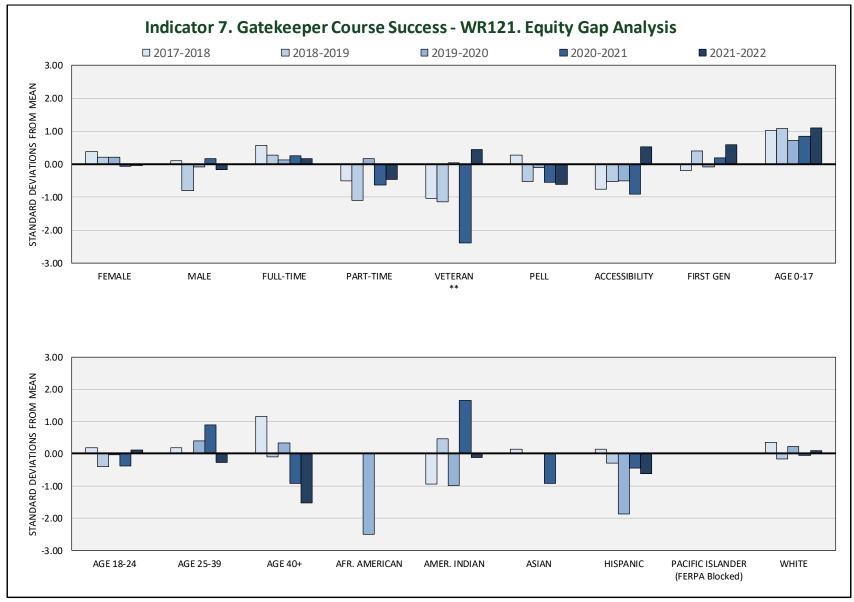
|           | OA  | Female | Male | Full- | Part- | Veteran | Pell | Accessibility | Afr.     | Amer.  | Asian | Hispanic | Pacific  | White | First      | Age  | Age   | Age   | Age 40 |
|-----------|-----|--------|------|-------|-------|---------|------|---------------|----------|--------|-------|----------|----------|-------|------------|------|-------|-------|--------|
|           |     |        |      | Time  | Time  |         |      |               | American | Indian |       |          | Islander |       | Generation | 0-17 | 18-24 | 25-39 | Plus   |
| 2017-2018 | 232 | 133    | 88   | 137   | 95    | 16      | 144  | 13            | 9        | 8      | -1    | -1       | -1       | 177   | 19         | 13   | 129   | 72    | 18     |
| 2018-2019 | 233 | 129    | 87   | 156   | 77    | 12      | 162  | 21            | -1       | 9      | 6     | 8        | -1       | 172   | 13         | 12   | 141   | 63    | 17     |
| 2019-2020 | 228 | 119    | 86   | 143   | 85    | 11      | 147  | 14            | 10       | 6      | -1    | 9        | -1       | 173   | 35         | 13   | 136   | 65    | 14     |
| 2020-2021 | 227 | 138    | 77   | 138   | 89    | 13      | 130  | 9             | 8        | -1     | -1    | 6        | -1       | 178   | 30         | 18   | 125   | 64    | 20     |
| 2021-2022 | 208 | 126    | 72   | 124   | 84    | -1      | 134  | 15            | 8        | -1     | -1    | 7        | -1       | 150   | 26         | 11   | 136   | 52    | 9      |

NOTE: Student population counts below the FERPA blocking threshold of 6 students display as -1 in this table.

#### 8.17.2 Summary Statement for WR 115

The population size for several population groups is too small for meaningful statistical evaluation. The evaluation results for the other student populations do not suggest the existence of equity gaps.

8.18 Indicator 7. Gatekeeper Course Success, WR 121



Source: UCC Department of Institutional Research

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|           | OA  | Female | Male | Full-<br>Time | Part-<br>Time | Veteran | Pell | Accessibility | Afr.<br>American | Amer.<br>Indian | Asian | Hispanic | Pacific<br>Islander | White | First<br>Generation | Age<br>0-17 | Age<br>18-24 | Age<br>25-39 | Age 40<br>Plus |
|-----------|-----|--------|------|---------------|---------------|---------|------|---------------|------------------|-----------------|-------|----------|---------------------|-------|---------------------|-------------|--------------|--------------|----------------|
| 2017-2018 | 491 | 294    | 189  | 349           | 142           | 35      | 276  | 27            | -1               | 18              | 6     | 12       | -1                  | 386   | 85                  | 26          | 345          | 104          | 16             |
| 2018-2019 | 545 | 298    | 213  | 372           | 173           | 33      | 307  | 33            | -1               | 17              | -1    | 12       | -1                  | 438   | 94                  | 52          | 344          | 110          | 39             |
| 2019-2020 | 393 | 203    | 153  | 271           | 122           | 25      | 202  | 22            | 6                | 16              | -1    | 7        | -1                  | 311   | 70                  | 34          | 263          | 75           | 21             |
| 2020-2021 | 374 | 203    | 140  | 250           | 124           | 14      | 172  | 11            | -1               | 6               | 11    | 9        | -1                  | 300   | 65                  | 47          | 254          | 62           | 11             |
| 2021-2022 | 324 | 184    | 121  | 233           | 91            | 13      | 177  | 18            | -1               | 7               | -1    | 12       | -1                  | 242   | 51                  | 18          | 217          | 70           | 19             |

#### 8.18.2 Summary Statement for WR 121

The population size for several student populations is too small for meaningful statistical evaluation. As it did last year, the data suggests an emerging equity gap for student veterans, though the latest data point for this student demographic is above the population mean, indicating the success rate for veterans in WR 121 has improved over the last year. The evaluation results for the other student populations do not suggest the existence of equity gaps.

# 9 Lifelong Learning

# 9.1 Notes

This indicator uses three parts to display its data.

- Part A, Community and Workforce Training: This part of the indicator displays the results from the last five annual CWT customer satisfaction surveys.
- Part B, Adult Basic Skills: This part of the indicator measures the percentage of students who acquire measurable academic gain while part of the ABS program.
- Part C, Small Business Development Center: This part of the indicator measures the performance of the SBDC against annual goals in several standard performance areas.

### 9.1.1 Description

Indicator 9 measures UCC's effectiveness in meeting community needs. The three institutional areas considered for this metric are Community and Workforce Training (CWT), Adult Basic Skills (ABS), and the Small Business Development Center (SBDC). The display of disaggregated data for this indicator is not possible because students in these areas are not required to provide the same demographic data required of credit students. Students included in this indicator are defined by the following characteristics:

| CV       | VT   | AB       | S  | SBDC (Not student-based)  |
|----------|--|----------|--|---|
| 1.<br>2. | Student enrolled in a CWT course during any term of<br>the academic year.<br>Student completed the CWT annual customer<br>satisfaction survey. | 1.<br>2. | Student participated in an ABS program during the<br>academic year.<br>Student acquired a measurable gain in academic<br>learning. | This indicator measures the performance<br>of SBDC compared to annual goals in<br>several standard performance areas. |
|          |  |          | icarning.  |   |

### 9.1.2 Measured Timeframe

As data becomes available, each chart will display data for a five-year timeframe.

## 9.1.3 CWT Chart

This chart shows the results from the CWT annual customer satisfaction survey.

## 9.1.4 ABS Chart

This chart shows the percentage of ABS students who have acquired a measurable gain in academic learning during the displayed academic year, along with a target rate and normal tolerance band.

### 9.1.5 SBDC Chart

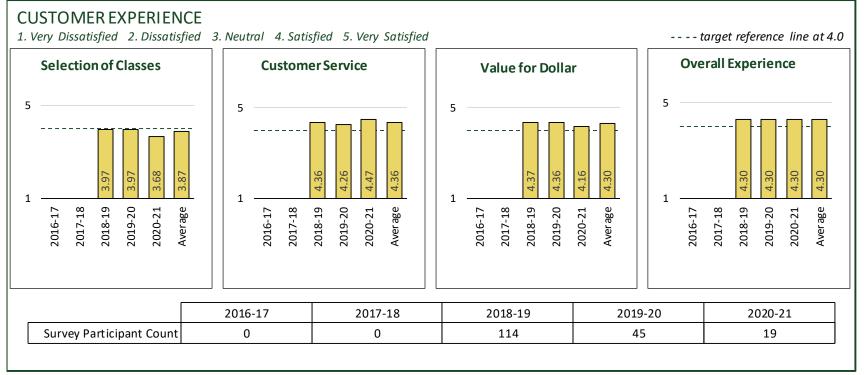
This chart displays the performance of SBDC alongside annual goals in several standard performance areas

UCC Institutional Indicators

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Results of Annual Customer Satisfaction Survey



Source: Umpqua Community College Division of Community Education and Partnerships

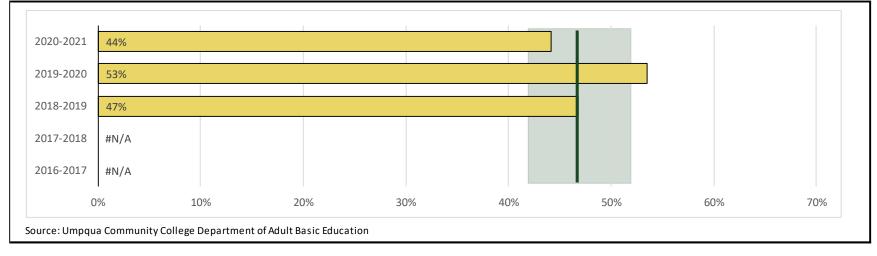
Enrollment in all UCC operational areas decreased during the 2020-2021 academic year because of the COVID-19 pandemic. The greatest impact was felt in the Community and Workforce Training (CWT) area because of the discretionary nature of the CWT courses in the personal enrichment category, and the need for face-to-face delivery of other CWT courses, for example, CPR certification. The strong CWT enrollment reduction is reflected in the small number of CWT survey participants during the 2020-21 academic year.

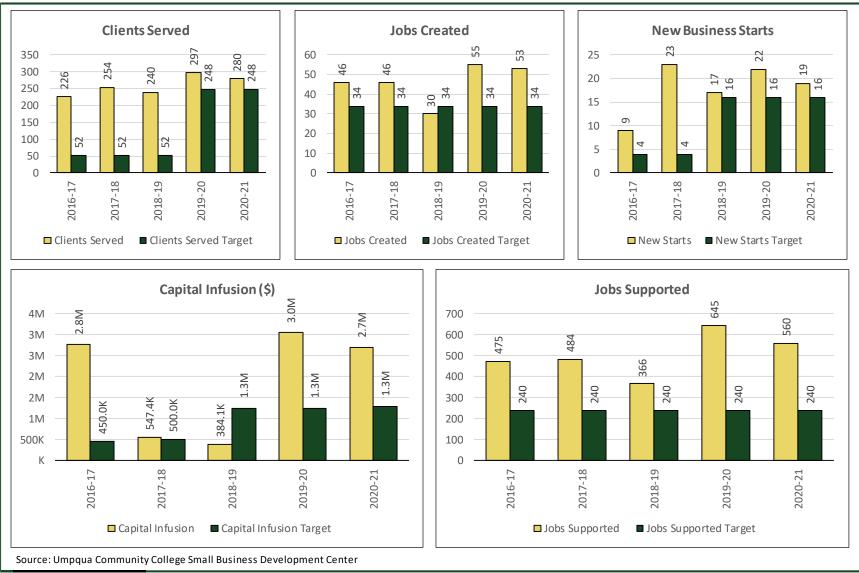
# 9.3 Indicator 9 Part B. Adult Basic Skills

# Part B. Adult Basic Skills

Percentage of ABS Students who acquire a measurable gain in academic learning.

The target rate is 47% (bold green line). Variations of +/- 5% are considered normal (shaded area).





# Part C. Small Business Development Center

Actual vs. Goals in Standard Performance Areas

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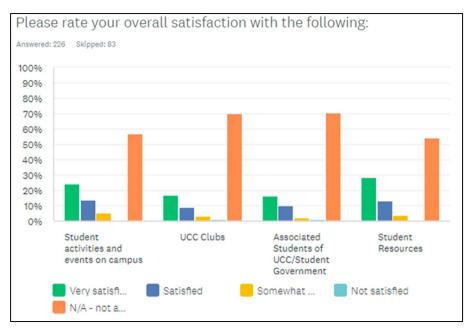
# 10 Campus / Community Engagement

This indicator provides a measure of UCC's ability to engage with our students, our staff, and with the surrounding communities. Data for this indicator is gathered by administering an annual student survey, triennial community survey, and a revised method for gathering employee feedback.

**Employee:** The employee survey was replaced by a focused feedback loop. Human Resources, Communications and Marketing, Information Technology, and Business Services will form a group to record updates for each department for the college community which will be available in September 2022, when faculty return to campus. Each support area will follow up with a feedback session that is focused on problem solving and will help inform departmental goals for the year. This shift in data collection and analysis focus should be more comprehensive, positively impact the internal environment, and allow areas to better serve students.

Community: This survey was administered in 2020-2021. The next scheduled administration period is during the 2023-2024 academic year.

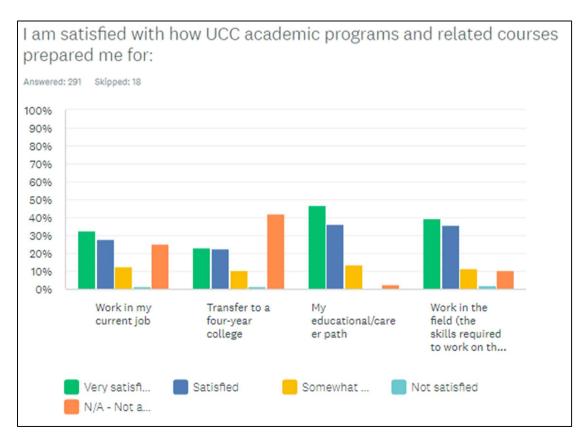
**Student**: For this reporting year, the 2022 UCC Annual Student Survey was chosen to represent student perception of satisfaction with campus engagement. Question 16.7, Overall Satisfaction with Engagement Activities, of the survey asked students to rate satisfaction levels, on a 4-point Likert scale where 1 was low and 4 high, for the categories of (a) Student activities and events on campus, (b) UCC Clubs, (c) Associated Students of UCC/Student Government, and (d) Student Resources. Students indicated an overall satisfaction rating (using the weighted averages) of 3.45 out of 4 for all categories (86.25%).



|   | ·  | VERY<br>SATISFIED | SATISFIED *  | SOMEWHAT<br>SATISFIED | NOT<br>SATISFIED | N/A - NOT<br>APPLICABLE/DID<br>NOT<br>PARTICIPATE/ DID<br>NOT USE | TOTAL - | WEIGHTED<br>AVERAGE |
|---|--|-------------------|--------------|-----------------------|------------------|---|---------|---------------------|
| • | Student<br>activities and<br>events on<br>campus       | 24.00%<br>54      | 13.78%<br>31 | 5.33%<br>12           | 0.00%<br>0       | 56.89%<br>128   | 225     | 3.43                |
| • | UCC Clubs  | 16.89%<br>38      | 8.89%<br>20  | 3.11%<br>7            | 0.89%<br>2       | 70.22%<br>158   | 225     | 3.40                |
| • | Associated<br>Students of<br>UCC/Student<br>Government | 16.44%<br>37      | 9.78%<br>22  | 2.22%<br>5            | 0.89%<br>2       | 70.67%<br>159   | 225     | 3.42                |
| • | Student<br>Resources                                   | 28.57%<br>64      | 12.95%<br>29 | 3.57%<br>8            | 0.45%            | 54.46%<br>122   | 224     | 3.53                |

# 11<u>Student Experience</u>

**Student Experience.** The percentage of UCC students who believe that their experience at UCC has contributed to their knowledge, skills, and personal development. For this reporting year, the 2022 UCC Annual Student Survey was chosen to represent perception of student experience. Question 6, Overall Satisfaction with Program and Course Preparation for Educational Goals, of the survey asked students to rate satisfaction levels, on a 4-point Likert scale where 1 was a low rating and 4 high, on how well their experience at UCC prepared them for their future. Overall, students indicated they were satisfied with how UCC programs and courses prepared them for (a) work in their current job, (b) transfer to a four-year college, (c) their educational path, and (d) work in the field (the skills required to work on the job for their chosen program); indicating an average overall satisfaction rating (using the weighted averages) of 3.25 out of 4 for all categories (81.25%).



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|   | ·  | VERY<br>SATISFIED | SATISFIED ¥   | SOMEWHAT -<br>SATISFIED | NOT<br>SATISFIED | N/A - NOT<br>APPLICABLE/DID<br>NOT<br>PARTICIPATE/DID<br>NOT USE | TOTAL * | WEIGHTED<br>AVERAGE |
|---|--|-------------------|---------------|-------------------------|------------------|--|---------|---------------------|
| • | Work in my<br>current job  | 32.76%<br>95      | 27.93%<br>81  | 12.76%<br>37            | 1.38%<br>4       | 25.17%<br>73   | 290     | 3.23                |
| • | Transfer to a four-<br>year college  | 23.18%<br>67      | 22.84%<br>66  | 10.38%<br>30            | 1.73%<br>5       | 41.87%<br>121  | 289     | 3.16                |
| • | My<br>educational/career<br>path   | 46.90%<br>136     | 36.21%<br>105 | 13.45%<br>39            | 0.69%<br>2       | 2.76%<br>8   | 290     | 3.33                |
| • | Work in the field<br>(the skills<br>required to work<br>on the job for the<br>program I chose) | 39.45%<br>114     | 35.99%<br>104 | 11.76%<br>34            | 2.08%<br>6       | 10.73%<br>31   | 289     | 3.26                |

# 12 Appendix A – Nearby, Regional, and National Benchmarking

**NOTE FOR 2022**. No new benchmarking data is available for the 2022 Institutional Indicator Report. Umpqua Community College obtains benchmarking by participating in the Voluntary Framework of Accountability (VFA), a national survey of community colleges. Over the past 12+ months, the VFA system has been undergoing a major overhaul and normal data collection and reporting has been suspended. The system has recently resumed normal operations and UCC expects to have new benchmarking data available for the next edition of this report. The data presented below is the same data used for the 2021 Institutional Indicator Report.

As part of each institution's self-assessment process, the Northwest Commission on Colleges and Universities (NWCCU), UCC's accrediting body, requires that member institutions collect comparison data for regional and national peer institutions. Benchmarking is a critical method to assess how we are fulfilling our mission and how well we are serving our student population in relation to peer institutions.

Since many institutions throughout the nation participate in VFA, UCC has chosen to use VFA data for this comparison. VFA also provides a benchmarking tool to help institutions identify peers. The tool produces a list of VFA institutions based upon the values for several institutional characteristics. The following table lists the available filter characteristics, the values that describe UCC, and the filter values used to identify peer institutions:

| # | Available Filter Characteristics               | UCC Reported Value      | Filter Value(s) for Benchmarking Tool         |
|---|--|-------------------------|---|
| 1 | Black/African American Enrollment              | Less than 2.5%          | 0% to less than 10%                           |
| 2 | Hispanic/Latino Enrollment                     | 5% to less than 10%     | 2.5% to less than 20%                         |
| 3 | Enrollment                                     | Less than 2000 students | 0 to 4,999 students                           |
| 4 | Enrollment Intensity<br>(% part-time students) | 56% to 63%              | 0%* to fewer than 70% part-time               |
| 5 | Urbanicity                                     | Rural                   | Town, Rural                                   |
| 6 | Institution Type                               | Single Campus College   | Multi-Campus College<br>Single Campus College |
| 7 | Developmental Education Referrals              | 50% or Greater          | 30% or Greater                                |
| 8 | State  | Oregon                  | All   |

The VFA benchmarking tool provided a list of regional and national peers from which the colleges in the corresponding charts, below, were chosen. For the nearby colleges chart, UCC chose to benchmark with Lane Community College, and Rogue Community College. Even though these two colleges were not included

in the VFA benchmarking tool output based on the above inclusion criteria, both colleges participate in VFA, and are regularly considered as viable alternatives to UCC by students in Douglas County.

The charts present VFA 6-Year Outcomes data for each institution. The data is divided into three groups of outcomes. Moving from left to right, the green colored bars represent completions or transfers. The grey colored bars represent stop-outs, and the black bars represent students who are still enrolled after six years. The completions and stop-out groups are sub-divided as described in each chart's legend.

