

Frequently Asked Questions-High School Connections (Students)

1. What options are available for students wanting to earn college credit while in high school?
 - Dual Credit: <http://umpqua.edu/high-school-connections-students/dual-credit>
 - Expanded Options Program (EOP): <http://umpqua.edu/high-school-connections-students/expanded-options-program>
 - Pre-College Verification Form- http://umpqua.edu/images/resources-services/academic/student-forms/downloads/Pre-College_Verification.pdf
2. What are the benefits of earning college credit while in high school?
 - Save \$\$: Joint enrollment classes are generally free to the student. You can save hundreds, even thousands, of dollars! (Graphic Idea?----->)
 - Save time
 - Be successful: Students who participate in early college programs are more successful in college and beyond.
 - Have access to UCC resources: Take advantage of free academic planning, the college library, computer labs, tutoring services, and more!
3. What do I need to know before I drop or withdraw from a class?
 - Please refer to pages 5 and 6 of the Dual Credit Student Guide: http://umpqua.edu/images/high-school-connections/Dual_Credit_Student_Guide.pdf
4. What are important dates to remember?
 - Please refer to the Academic Calendar <http://umpqua.edu/academic-calendar>. UCC can also text you when registration dates come up <http://umpqua.edu/enrollment-office#Academic>
5. What degrees are offered at UCC?
 - Whether you see yourself entering the workforce or transferring to a four-year school, we have options for you! Below is a quick snapshot of the degrees at UCC. For more information, please contact Kira Oerman, Recruitment Specialist, at 541-440-4677 or kira.oerman@umpqua.edu
 - i. College Transfer
 - 1.) The Associate of Arts Oregon Transfer (AA/OT) and Associate of Science (AS) degrees are designed to meet the first two years of academic work at a college or university. The AA/OT degree meets lower division general education requirements at all Oregon public universities and many other universities. Associate of Science (AS) degrees are specific to the receiving institution requirements <http://umpqua.edu/areas-of-study/transfer-education>

Did you know?

Tuition is \$105.50 per credit. If you are taking a 3-credit class in high school, you are saving over \$315 per class!

2.) The Oregon Transfer Module (OTM) is a subset of the AA/OT and is designed to partially meet the General Education assignment of the Oregon public universities, totaling a minimum of 45 credits, or the first year <http://umpqua.edu/areas-of-study/transfer-education>

ii. Career and Technical Education (CTE) - The Associate of Applied Science (AAS) degree and one-year certificate programs prepare students for entry into the workforce. There are also short-term pathways certificates available in many CTE programs. For a complete listing, please visit: <http://umpqua.edu/areas-of-study/career-technical>

iii. Associate of General Studies (AGS)- This option uses a variety of lower division college level courses to meet degree requirements <http://umpqua.edu/areas-of-study/transfer-education>

6. How long will it take me to complete a degree at UCC?

- On average, it takes approximately a year to complete most certificates and two years to complete an associate's degree.

7. After I graduate from high school, what do I need to do in order to attend UCC?

- Visit UCC's Getting Started webpage <http://umpqua.edu/getting-started>.

Note: Dual credit and EOP students need to update their Enrollment Information to Degree Seeking (if graduating from high school before starting classes) by filling out a new application for admission as "New First Time Freshman."

8. How many students attend UCC?

- There are around 3,000 students enrolled in college credit classes. The average class size is 16 students, and the student-to-faculty ratio is around 22:1.

9. Are there any scholarships available to students?

- The UCC Foundation has over 100 Scholarships available to students totaling over \$400,000.

10. What if I don't know what I want to do after high school?

- That's ok! In fact, about 80 percent of students in the US end up changing their major at least once (National Center for Education Statistics) and, on average, college students change their major at least three times over the course of their college career. You can start by working on general education requirements, and it is also important to work with your academic advisor.

11. How is the college schedule different from high school?

High School	College
<ul style="list-style-type: none">• You proceed directly from one class to another.• You spend around 30 hrs/wk in class.• Your schedule is produced by the office or your counselor.• Credits are earned based on semesters.	<ul style="list-style-type: none">• You may have hours in between classes, and the class times vary throughout the day and evening.• You spend 12-16 hours in class.• For every hour of class time, you should plan an additional 2-3 hours of study time or homework.• You select your own classes and register for them. You should meet with an advisor to ensure you are taking the courses efficiently.• Credits are based on four terms (fall, winter, spring, summer). Most are 11 weeks long, but summer does have a number of accelerated five-week courses.

12. How old do you need to be to take classes at UCC?

- Most students must be 16-years-old or older. If you are under the age of 16 and interested in taking college classes, you will need to talk with Michael Olson, Academic Advisor, for additional requirements. His contact information is: Michael.Olson@umpqua.edu or 541-440-7767).

13. Who do I contact if I want to set up a campus tour, want more information about UCC/programs at UCC, steps to become a student, or just general information?

- Please contact Kira Oerman, High School Connections/Recruitment Specialist, at 541-440-4677 or kira.oerman@umpqua.edu

Frequently Asked Question-High School Counselors

1. What is the criteria for taking the placement tests?
 - <http://umpqua.edu/testing-services>.
2. How do I get a student in the Expanded Options Program?
 - Please contact Kristi Hurt, 541-440-7709 or Kristi.Hurt@umpqua.edu
 - <http://umpqua.edu/high-school-connections-students/expanded-options-program>
3. Can students under the age of 16 take college credit classes?
 - If students are under the age of 16 and interested in taking college classes, they will need to talk with Michael Olson, Academic Advisor, for additional requirements. His contact information is: Michael.Olson@umpqua.edu or 541-440-7767.
4. How does a student drop a class?
 - Please refer to pages 5 and 6 of the Dual Credit Student Guide: http://umpqua.edu/images/high-school-connections/Dual_Credit_Student_Guide.pdf
5. What are important deadlines?
 - Please consult the Academic Calendar for important dates (<http://umpqua.edu/academic-calendar>)
 - Get important academic dates and deadlines via TEXT notification! This includes: term dates, payment deadlines, registration deadlines, and campus closures: <http://umpqua.edu/enrollment-office#Academic>
6. What are the registration dates for the upcoming term?
 - Priority Registration Dates: <http://umpqua.edu/class-schedule#R1>
7. How can a student change their demographic information?
 - Students will need to change their demographic information with Registration on campus at the Welcome Center. A change of address form is available online and can either be mailed in or turned in at the Welcome Center. <http://umpqua.edu/resources-and-services/academic/student-forms-and-publications>

8. What is the contact information for people I may need to work with at UCC?

Department	Questions Regarding:	Contact Information
Admissions	Whether a student needs to apply for admission, if the student is “coded” correctly, how and when to apply	541-440-7743 admissions@umpqua.edu
Advising	Course selection, UCC programs of study	541-440-4610 (main line)
Educational Partnerships	Questions regarding EOP/Dual Credit, EOP Google Doc, CRNs for Dual Credit classes, Assistance with Registering Dual Credit and EOP students	541-440-7709 Kristi.Hurt@umpqua.edu 541-440-7865 Missy.Olson@umpqua.edu
Financial Aid	FAFSA, Financial Aid/Scholarship Nights	541-440-7645 Brian.Proctor@umpqua.edu
Helpdesk	Help students when locked out of Self-Service Banner, questions about email login	541-440-7808
Payments/Billing	Invoices, student bills	541-440-4630 Linda.Vellines@umpqua.edu
Recruitment	Campus Tours and Visits, UCC visits to HS, general UCC and program information	541-440-4677 Kira.Oerman@umpqua.edu
Registration	Registration instructions and errors, academic deadlines	541-440-4604 Amanda.Shirley@umpqua.edu
Scholarships	Questions regarding UCC Foundation Application, Deadlines	541-440-7674 Honey.McNamara@umpqua.edu

9. What classes should students take if they are undecided?

DISCLAIMER: UCC does not guarantee that the following classes will transfer to every school. The classes listed are suggestions that are commonly needed for different programs:

- i. Writing
- ii. Math
- iii. PSY 101
- iv. HPE 295
- v. SP 111
- vi. CIS 120 (not a specific requirement for the AAOT (so it would be an elective) but is needed for several Career and Technical Degrees)
- vii. Any of the classes that make up the Associate of Art Oregon Transfer (AAOT) Degree (LINK TO THIS WORKSHEET)

10. What are the requirements for high school instructors to teach a dual credit class?
- <http://umpqua.edu/high-school-connections-faculty/dual-credit/high-school-teacher-resources>
11. What resources are available to high school students who are enrolled in college credit classes at UCC?
- Students who are enrolled in college credit classes will have access to all of UCC's services including: academic advising, tutoring, peer mentoring, the library, and more. Please see the following for a list of resources: <http://umpqua.edu/mages/resources-services/downloads/student-resources-flyer.pdf>
12. Do high school students need to take orientation?
- High School students who participate in the Expanded Options Program or who use the Pre-College Verification Form will need to complete the orientation by visiting: <http://www.umpqua.edu/orientation/>
13. What does a graduating senior need to do in order to attend UCC?
- Please see page 2 of the admissions application for information on getting started (can we have a link to this?) You can also visit UCC's Getting Started webpage <http://umpqua.edu/getting-started>
- Note: Dual credit and EOP students need to update their Enrollment Information to Degree Seeking (if graduating from high school before starting classes) by filling out a new application for admission as "New First Time Freshman."*
14. Where can I get a UCC catalog?
- The 2016-2017 catalog is available online (no longer available in print). Please visit the following link to access it: http://umpqua.edu/images/resources-services/academic/course-catalog/downloads/2016-17/2016-17_ucc_catalog.pdf
15. How can I get more information for my students?
- Please contact Kira Oerman, High School Connections/Recruitment Specialist, if you would like additional information.

Frequently Asked Questions-Parents

1. What are the different options for my child to earn college credit while in high school?
 - Dual Credit: <http://umpqua.edu/high-school-connections-students/dual-credit>
 - Expanded Options Program (EOP): <http://umpqua.edu/high-school-connections-students/expanded-options-program>
 - Pre-College Verification Form- http://umpqua.edu/images/resources-services/academic/student-forms/downloads/Pre-College_Verification.pdf
2. If my child took classes through UCC, how does he/she order their transcript?
 - There are several options for ordering transcripts. Please visit: <http://umpqua.edu/request-transcripts>
3. When my student finishes high school, how do they continue their education at UCC?
 - Please see page 2 of the admissions application for information on getting started (can we have a link to this?) You can also visit UCC's Getting Started webpage <http://umpqua.edu/getting-started>

Note: Dual credit and EOP students need to update their Enrollment Information to Degree Seeking (if graduating from high school before starting classes) by filling out a new application for admission as "New First Time Freshman."
4. How much does it cost to attend UCC?
 - For students that are still in High School and taking college credit classes, the costs are typically covered by the school district (please refer to question #1 for more information on this). If the student is an undergraduate (no longer in high school), the tuition and fees can be found here: <https://www.umpqua.edu/cost-and-aid/tuition-fees>.
5. Who do I call if I have a concern about my student's academic progress?
 - Students who are enrolled in college credit courses while in high school are considered college students by UCC staff/faculty and are therefore protected by the Family Educational Rights and Privacy Act (FERPA) <http://umpqua.edu/ferpa-tutorial-1> However, students can complete a Release of Information Authorization Form if they wish to allow UCC to release information to indicated individuals <http://umpqua.edu/images/resources-services/academic/student-forms/downloads/ReleaseOfInformationAuthorization2015.pdf>
6. Does UCC offer a tuition payment plan?
 - Yes <http://umpqua.edu/images/resources-services/academic/student-forms/downloads/UmpquaFlyer.pdf>