

How to ✓ your Financial Aid Requirements

Go to www.umpqua.edu

Step 1: Select Student Self-Service

A. Enter **SIGN IN INFORMATION**

- Enter User ID (800XXXXXX number)
- Enter Password (8-15 characters)
- Sign In

Step 2: Financial Aid

B. Select the **FINANCIAL AID** link

- View the provided links for important financial aid information

Step 3: Unsatisfied Requirements

C. Review **FINANCIAL AID HOME PAGE** (see example below)

i.e.

- Click the red **"View Questions"** statement to review and answer

The screenshot displays the 'Financial Aid' home page for the 2023-2024 award year. The page features a navigation menu with links for Home, Award Offer, Financial Aid History, Resources, Notifications, Satisfactory Academic Progress, and College Financial. A welcome message is followed by a section titled 'Responses Required' which contains a red box with a question mark icon and the text 'Questions from the Financial Aid Office Please answer the questions from FAO'. A red 'VIEW QUESTIONS' button is circled in red, with an arrow pointing to it from the text 'i.e.' and the instruction 'Click the red "View Questions" statement to review and answer'. Below this, the 'Student Requirements' section shows two unsatisfied requirements: 'Terms and Conditions Required' and 'Title IV Authorization for Academic Expenses', both marked as 'NEEDED'.